

While watching The Red Bead Experiment

- What do you notice about the enthusiasm of the workers?
- What, if anything, does the manager do to make a difference in worker performance?
- How effective is the system for collecting and sharing data?
- What, if any, changes does management take to make a difference in reducing the number of defects?
- How are the workers encouraged to make improvements or changes to the process?
- Can you think of a time when you may have been a worker or manager inside of a “red bead experiment”? If so, what did it feel like?