# Quality Improvement **Community of Learning**

Severe Hypertension in Pregnancy: Sharing Successes and Guidance

> June 21st, 2022 4:00-5:00 pm ET





## Welcome!

Thank you for joining the call! We will get started shortly.

- You may be muted upon entry to the call
- You DO have the ability to unmute yourself
- We encourage participants to remain muted in an effort to reduce background noise

This presentation will be recorded





## Today's Agenda

- Welcome
- Arizona Hospital and Healthcare Association (AzHHA)/Arizona Department of Health Services (ADHS)
- Illinois Perinatal Quality Collaborative (ILPQC)
- Institute for Healthcare Improvement (IHI)
- Next Steps and Close







## Speakers



Vicki Buchda, MS, RN, NEA-BC Vice President, AzHHA



Patricia Ann Lee King, PhD, MSW State Project Director and Quality Lead, ILPQC



Catherine Mather, MA Director, IHI





## QI Community of Learning Overview

	Topic	Month
	Quality Improvement: What is it? Why do we use it? How do we start?	January 25, 2022, 2-3:30pm ET
	The Model for Improvement Part 1	February 22, 2022, 2-3pm ET
	The Model for Improvement Part 2	March 31, 2022, 1-2:30pm ET
	More on Using Data for Improvement	April 27, 2022, 1-2pm ET
	Obstetric Hemorrhage: Sharing Successes and Guidance	May 31, 2022, 2-3pm ET
	Severe Hypertension in Pregnancy: Sharing Successes and Guidance	June 21, 2022, 4-5pm ET
	Care for Pregnant and Postpartum People with Substance Use Disorder: Sharing Successes and Guidance	July 13, 2022, 1-2pm ET
	Sustaining the Gains and Spread	July 26, 2022, 1-2:30pm ET
	Cardiac Conditions in Obstetrical Care: Sharing Successes and Guidance	August 2022 (exact date TBD)







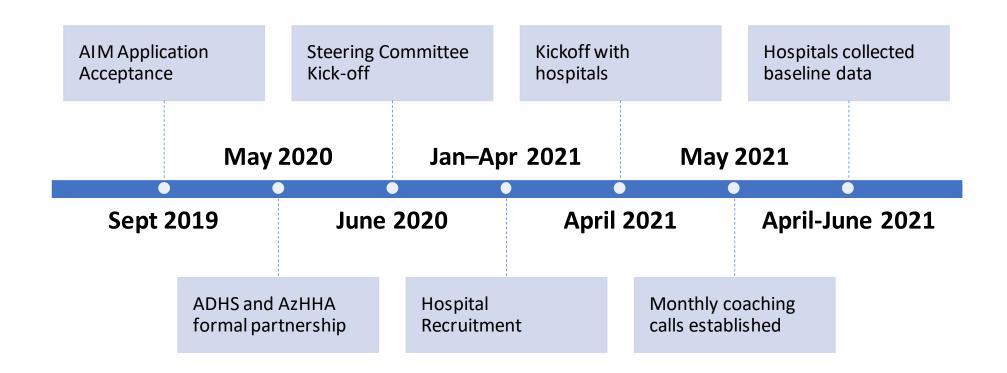
## **AIM in Arizona**

A partnership between





#### **AIM** in AZ Timeline







#### The Arizona AIM Collaborative

#### **Started with Hypertension**

#### **Aim Statement:**

Reduce the rate of severe maternal morbidity and mortality in women with severe preeclampsia, eclampsia, or preeclampsia superimposed on pre-existing hypertension by 20% in participating hospitals by March 2023.







## **Key Goals**

#### 1. Reduce time to treatment

Goal: 80% of women with two consecutive blood pressures of 160/110 are treated within 60 minutes

#### 2. Improve provider and RN debrief

Goal: At least 50% of cases of women with confirmed severe maternal hypertension without treatment within 60 minutes have RN/provider debrief





## **Program Components**

- Monthly coaching calls
  - One hour webinar
  - Initial focus on data
  - Topics presented by hospitals and other subject matter experts including implicit bias training
- Pivoted in February to webinars featuring the IHI Better Maternal Outcomes (BMO) Improvement Sprint: Reducing Harm from Hypertension
  - 90 minutes includes 30 minutes for debrief
    - February: #1 Introduction: Building the Will for Change
    - March: #2 Key Changes to Reduce Morbidity and Mortality from Hypertension
    - April: #3 Learning from Peers in Action
    - May: #4 There is not Quality without Equity: Working Across Race and Geography
    - June: #5 Steering Improvement: Meaningful Testing, Meaningful Measurement
    - July: #6 Putting the Pieces Together for the Road
       Ahead



## Program Components, cont.

- One day in-person conference planned for September
- Future: site visits and regional meetings
- Considering a LISTSERV
- Extensive materials available on-line; including examples from hospitals (peer to peer sharing)
- Implementation and QI
  - Hospitals choose what to work on
  - Resources and coaching available for 30-60-90 day plans and PDSA approach





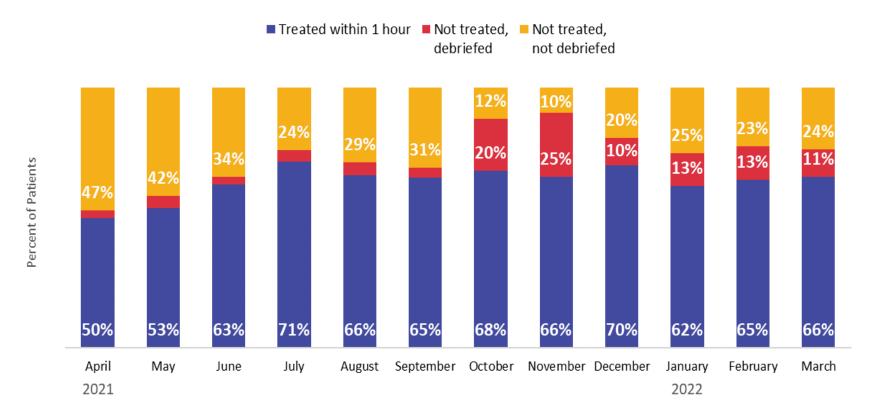
## **Hospital Sharing and Learning**

- Debriefs
  - Some started from scratch, others established but when they collected data found inconsistencies
- Protocols and policies
  - Still underway
- EMR enhancements for early warning and alerts
- When to treat and myth-busting
  - Worry about hypotension when the epidural is started
- Health equity
  - "we treat everyone the same"



## Process Measure: Treatment of Severe Hypertension

**31** hospitals are included in this process measure



## **Next Steps**

- Further recruit hospitals not yet participating
  - Include messaging about the CMS birthingfriendly
- Further engage tribal and IHS leaders
- Further engage patients and families
- Share hospital reports with CEO, CNO and CMO in addition to unit leads
- Automating monthly reports to hospitals





## Thank you!



For Questions Contact:
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Heidi Christensen, MSW Heidi.Christensen@azdhs.gov









# Illinois Perinatal Quality Collaborative: Maternal Hypertension Initiative

Patricia Lee King, PhD, MSW

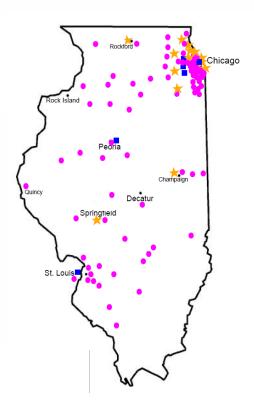
June 21, 2022

NICHQ QI Community of Learning:
Severe Hypertension in Pregnancy





- Collaborative of physicians, nurses, hospital teams, patients, public health and community stakeholders
- Implementing data-driven, evidencebased practices to improve maternal and infant outcomes using quality improvement science
- Over 95% of birthing hospitals and neonatal intensive care units participate in initiatives
- Obstetric and neonatal advisory workgroup participation across the state

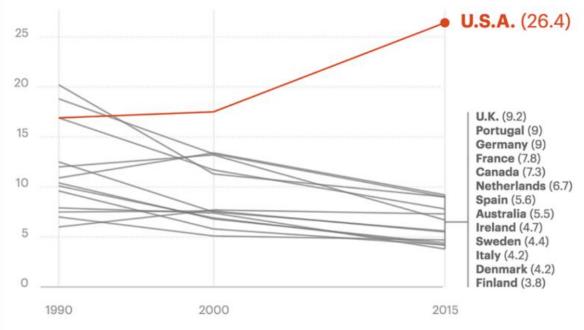




## US maternal mortality

Maternal Mortality Is Rising in the U.S. As It Declines Elsewhere

Deaths per 100,000 live births



#### Notes

"Global, regional, and national levels of maternal mortality, 1990–2015: a systematic analysis for the Global Burden of Disease Study 2015," The Lancet. Only data for 1990, 2000 and 2015 was made available in the journal.

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# Importance of Timely Treatment of Severe Maternal Hypertension

- Primary cause of maternal death is hemorrhagic stroke caused by untreated severe hypertension
- National guidelines recommend timely treatment of severe hypertension < 60 min to reduce maternal stroke and severe maternal morbidity, endorsed by ACOG
- Alliance for Innovation on Maternal Health (AIM)
   Severe Hypertension in Pregnancy Maternal Safety
   Bundle

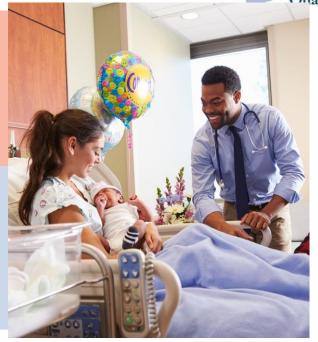
## ILPQC Maternal Hypertension Initiative

Aim: Reduce the rate of severe morbidities in women with severe preeclampsia, eclampsia, or preeclampsia superimposed on pre-existing hypertension by 20% by December 2017

Approach: 4 key goals

- 1. Reduce time to treatment
- 2. Improve postpartum patient education
- 3. Improve postpartum patient follow up
- 4. Improve provider & RN debrief
- 110 hospital teams May 2016 kick off to December 2017
- 106 Hospitals submitted data for over 17,000 women who experienced severe maternal HTN across the initiative
- Sustainability started January 2018
- 86 teams have submitted sustainability data





## Quality Improvement Focus



- Provider / staff education and standardized BP measurement
- Rapid access to medications
- IV treatment of BP's ≥ 160mmHg systolic or ≥ 110(105) mmHg diastolic within 30-60 min
- Standardize treatment algorithms / order sets
- Provider / nurse debrief time to treatment
- Early postpartum follow-up
- Standardized postpartum patient education

#### Key Driver Diagram: Maternal Hypertension Initiative

GOAL: To reduce preeclampsia maternal morbidity in Illinois hospitals



#### **Key Drivers**

#### <u>Interventions</u>

AIM: By December 2017, to reduce the rate of severe morbidities in women with preeclampsia, eclampsia, or preeclampsia superimposed on preexisting hypertension by 20%

GET READY

IMPLEMENT STANDARD

PROCESSES for optimal

PROCESSES for optimal care of severe maternal hypertension in pregnancy

RECOGNIZE

IDENTIFY pregnant and postpartum women and ASSESS for severe maternal hypertension in pregnancy

- Develop <u>standard order sets</u>, <u>protocols</u>, <u>and checklists</u> for recognition and response to severe maternal hypertension and integrate into EHR
- ☐ Ensure <u>rapid access to IV and PO anti-hypertensive medications</u> with guide for administration and dosage (e.g. standing orders, medication kits, rapid response team)
- ☐ <u>Educate</u> OB, ED, and a nesthesiology physicians, midwives, and nurses on recognition and response to severe maternal hypertension and applyin <u>regular simulation drills</u>
- ☐ Implement a system to <u>identify pregnant and postpartum women</u> in all hospital departments
- ☐ Execute <u>protocol for measurement</u>, <u>assessment</u>, <u>and monitoring</u> of blood pressure and urine protein for all pregnant and postpartum women
- ☐ Implement <u>protocol for patient-centered education</u> of women and their families on signs and symptoms of severe hypertension

#### **RESPOND**

TREAT in 30 to 60 minutes every pregnant or postpartum woman with new onset severe hypertension

- ☐ Execute protocols for appropriate medical management in 30 to 60 minutes
- ☐ Implement a system to provide patient-centered <u>discharge education materials</u> on severe maternal hypertension
- ☐ Implement protocols to ensure patient <u>follow-up within 10 days</u> for all women with severe hypertension and 72 hours for all women on medications

#### **CHANGE SYSTEMS**

FOSTER A CULTURE OF SAFETY and improvement for care of women with new onset severe hypertension

- ☐ Establish a system to perform <u>regular debriefs</u> after all new onset severe maternal hypertension cases
- ☐ Establish a process in your hospital to perform <u>multidisciplinary systems-level reviews</u> on all severe maternal hypertension cases admitted to ICU
- ☐ Incorporate severe maternal hypertension recognition and response protocols into ongoing education (e.g. orientations, annual competency assessments)

## ILPQC HTN Initiative Goal & Key Measures



Goal: Reduce preeclampsia maternal morbidity

IL Measure	Туре	Goal
Severe Maternal Morbidity (outcome) No. of women with severe maternal morbidities (e.g. Acute renal failure, ARDS, Pulmonary Edema, Puerperal CNS Disorder such as Seizure, DIC, Ventilation, Abruption) / No. pregnant & postpartum women with new onset severe range HTN	Outcome	20% reduction
Appropriate Medical Management in under 60 minutes (process) No. of women treated at different time points (30,60,90, >90 min) after elevated BP is confirmed / No. of women with new onset severe range HTN	Process	100%
Debriefs on all new onset severe range HTN* cases (process)	Process	100%
<b>Discharge education and follow-up (process)</b> within 10 days for all women with severe range HTN, 72 hours with all women with severe range HTN on medications	Process	100%

Severe range HTN: ≥160 systolic / ≥110(105) diastolic per hospital standard

\*New onset severe range HTN: first episode of persistent severe range HTN (lasting >15 minutes) in a hospitalization (ER, L&D, or other inpatient setting), can be chronic HTN, gestational HTN, preeclampsia and/or postpartum diagnosis.

## Key Measures cont.



- Balancing: Hypotension, Fetal heart rate
- Structure:
  - Facility-wide protocols for timely identification and treatment of severe maternal hypertension
  - Provider /nurse education on HTN protocols
  - Rapid access to IV medications
  - System plan for escalation of care
  - Facility-wide protocols for patient education



## Quality Improvement Strategy

#### ILPQC facilitated:

- Development of hospital-based QI teams by April 2016
- Collaborative learning through 4 in-person meetings,
   21 monthly webinars, and 15 QI topic calls with teams
- Rapid-response data system for teams to compare data across time and to other hospitals
- QI support through a toolkit, network meetings, and QI coaching calls to individual hospital teams
- Regular communications including twice-monthly enewsletters to teams and website with resources



## Quality Improvement Strategy

#### Hospital teams facilitated:

- Representatives from each team at twice yearly in-person ILPQC meetings
- Monthly participation in ILPQC webinars
- Collection and submission of monthly QI data and quarterly structure measures to ILPQC Data System
- Monthly QI team meetings to review data and develop and implement QI strategies with Plan Do Study Act (PDSA) cycles

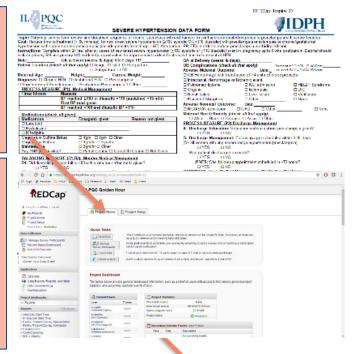




Hospital Teams collect data through monthly chart audit and real time data logs

Hospital Teams enter monthly outcome, balancing and process and quarterly structure measures into REDCap

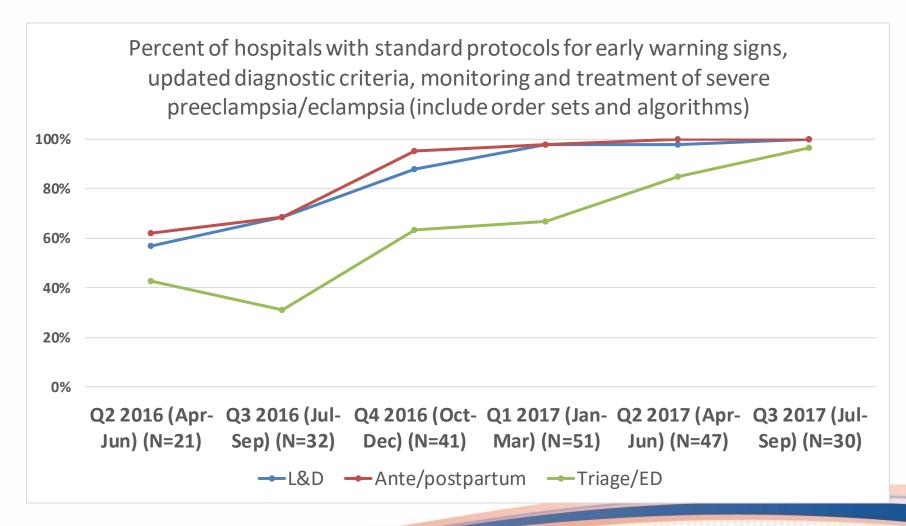
Hospital Teams immediately access rapid response web based reports to compare data across time and to other IL hospitals





# Structure Measure: Standard Policies / Protocols Across Units

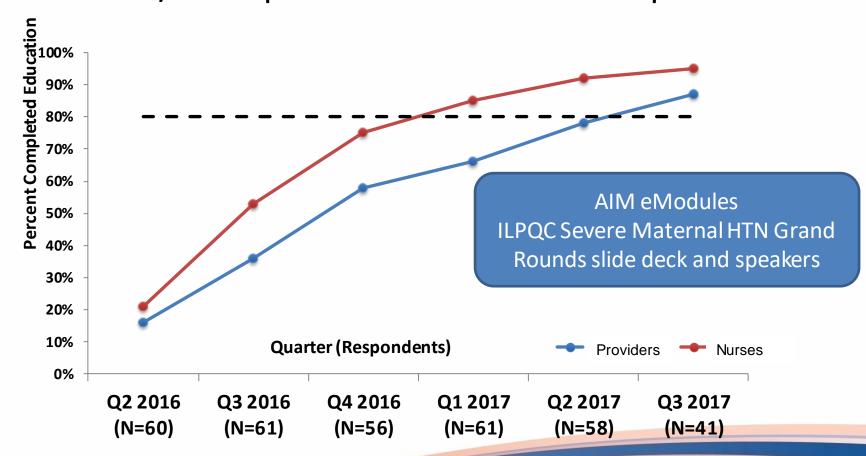




## Structure Measure: Provider & Nurse Education

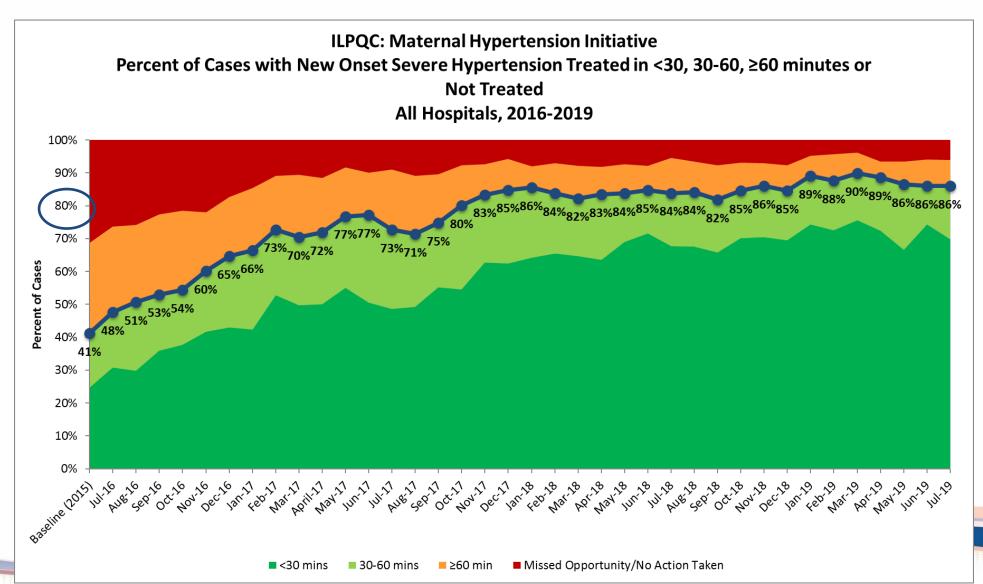


Culumative percent of OB providers and nurses completed (within the last 2 years) implementation education on the Severe HTN/Preeclampsia bundle elments and unit-standard protocol



## Maternal Hypertension Data: Time to Treatment

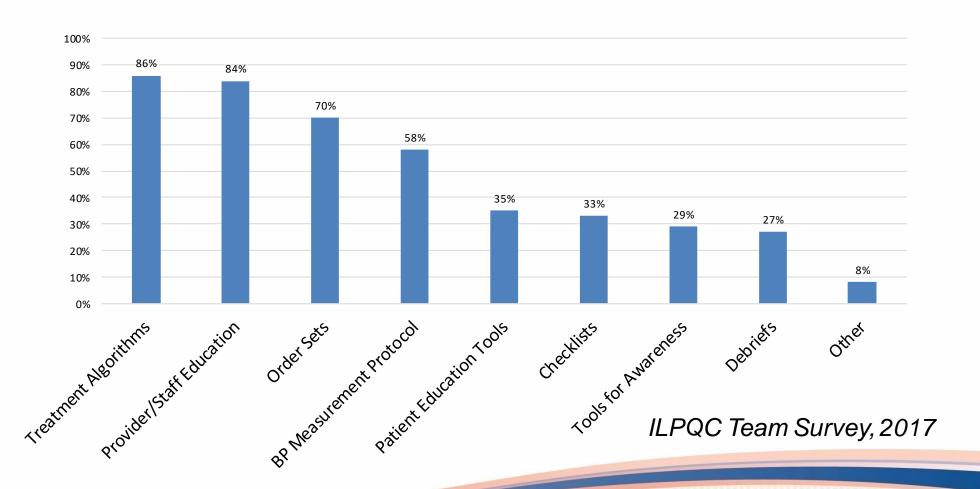






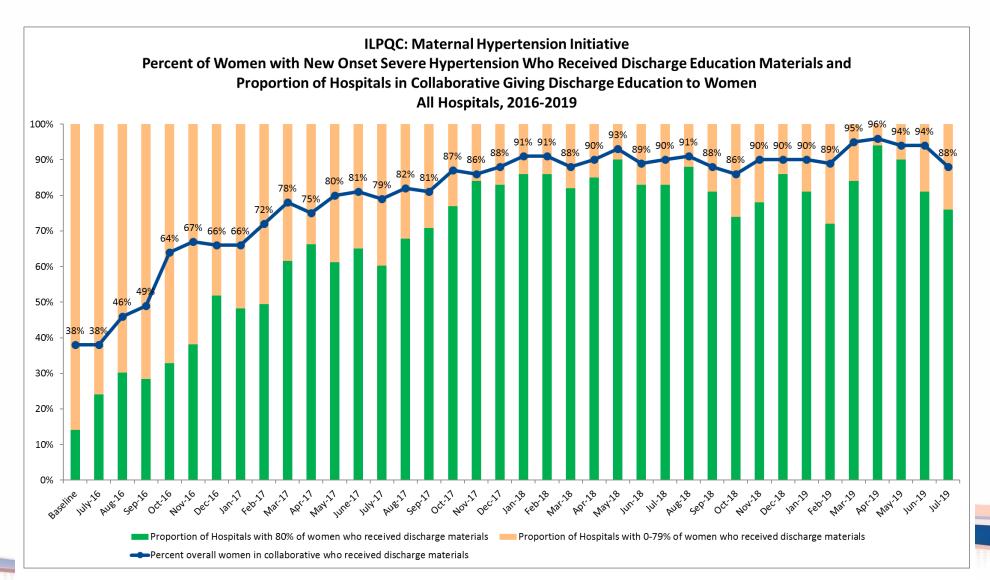
## Reducing Time To Treatment

Elements of Maternal Hypertensive Bundle Most Effective in Reducing Time to Treatment



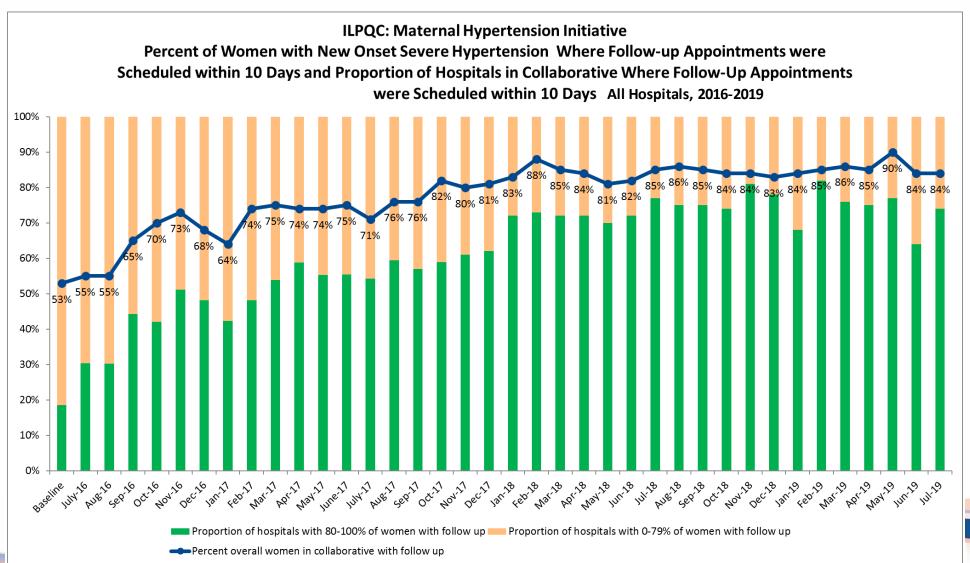
## Maternal Hypertension Data: Patient Education





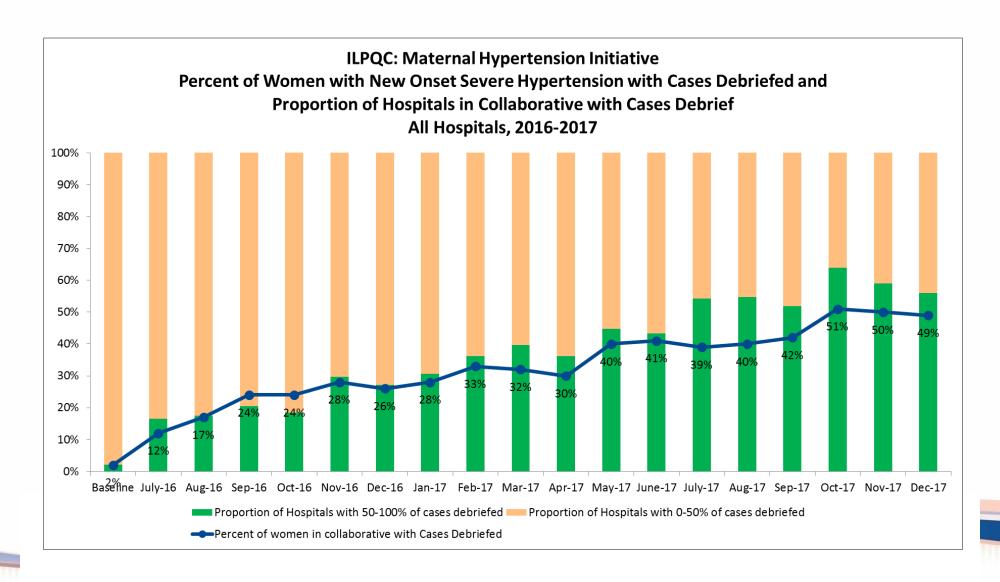
## Maternal Hypertension Data: Patient Follow-up





## Maternal Hypertension Data: Debrief

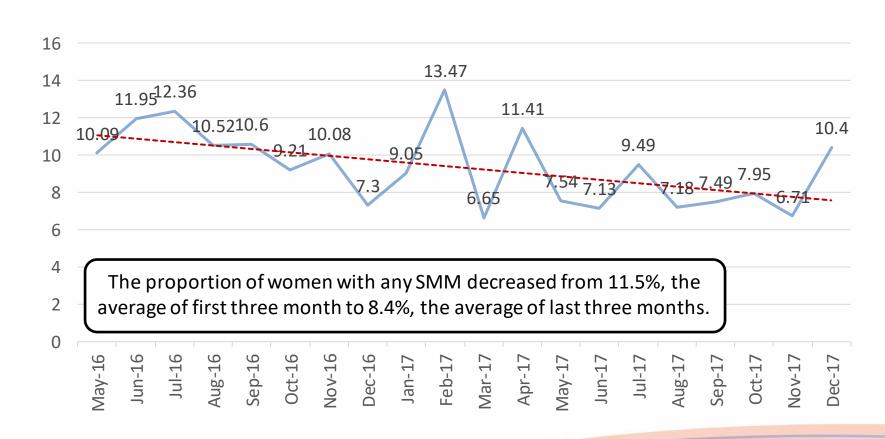




## Maternal Hypertension Outcome Data: Severe Maternal Morbidity



% Illinois women with any morbidity between 5/2016-12/2017



# Severe Maternal Morbidity Rate Deliveries with Hypertension, Hospital Discharge Data, All Illinois Hospitals







Between 2015-Q4 and 2017-Q4, the SMM rate among women experiencing hypertension at delivery was <u>cut in half.</u>

## Role of Nurses and Staff



- Know best practices for accurate BP management
- Identify severe range BP  $\geq$ 160/105-110, notify provider and repeat with in 15 minutes.
- If repeat BP remains elevated, notify provider of BP and need to activate severe range BP treatment protocol for IV therapy
- Have easy access to protocol / order set to ensure correct intervals for repeating BP and redose medications.
- Systems in place for easy rapid access to medications
- Follow protocols to start magnesium for seizure prevention
- Ensure all patients with hypertension have appropriate follow up with in 7-10 days, if home on meds f/u 72 hours for BP
- Ensure all patients are given standard education on postpartum preeclampsia (provided Preeclampsia Foundation resources)
- Remember to debrief "How did we do on Time to Treatment?"





- If notified of severe range BP
  - Follow ACOG treatment guidelines for IV therapy and BP reassessment and escalation of therapy (provided algorithms and order sets)
  - Goal is therapy ASAP within 30-60 minutes of confirmed elevated BP
  - Determine need for immediate evaluation
  - Provide magnesium for new onset severe range (do not wait for 6 hours or preeclampsia diagnosis)
  - Determine need for escalation of care
- Discharge Management with standardized preeclampsia education and early follow up

# HTN Initiative: Engaging Providers in Clinical Culture Change





Share "time to treatment" data with clinical staff/providers



Provider/staff education campaign



Implement Brief
Debriefs between
nurse/provider for
every severe HTN case
How did we do on TTT?



Strategies to make it easier for clinical team to get it right every time (order sets, algorithms, pocket cards, etc.)

### Missed Opportunities Review

QI team identify every patient with severe range blood pressure not treated in <60 min

Review and give provider/nurse feedback



## Linking Debriefs/Missed Opportunities Review to PDSA cycle



- 1. Use your HTN Debrief Data to drive QI and improve Time to Treatment
  - Review debrief data at QI team meetings to identify any challenges & barriers to drive PDSA
- 2. Set a goal to increase % severe HTN patients debriefed
  - Use PDSA cycle to improve debriefs / create a culture of debriefs with nurses/providers
  - What systems changes could help improve active debriefs?

ILPQC DATA FORM

- 3. Review Missed Opportunities all HTN patients not treated < 30-60 min
  - Daily, weekly or Monthly review depending on hospital and identify barriers
  - Provide feedback to providers/nurses/aides who provided care that they had a Fallout/Missed
     Opportunity and provide Severe HTN algorithm and any other appropriate training materials.

Opportunities for improvement to reduce time to treatment (identification severe HTN to treatment goal <60 minutes): De-brief									
Debrief Participants: Primary MD: ☐ YES ☐ NO Primary RN: ☐ YES ☐ NO									
TEAM ISSUES	Went well	Needs improvement	Comment	SYSTEM ISSUES	Went well	Needs improvement	Comment		
Communication				HTN medication timeliness					
Recognition of severe HTN				Transportation (intra-, inter- hospital transport)					
Assessing situation				Support (in-unit, other areas)					
Decision making				Med availability					
Teamwork Leadership				Any other issues:					

Adapted from CMQCC's Preeclampsia: Debrief and Chart Review Tool

## HTN Initiative Sustainability Plan

















# Institute for Healthcare Improvement (IHI)

Catherine Mather, MA
Director





#### **Recognition and Prevention**

Every Patient

1		
Change Concept	inge Concept Change Idea	
Ensure accurate measurement and assessment of blood pressure for every pregnant and	Conduct and document a severe hypertension/preeclampsia risk assessment at initial prenatal visit and co-design a care plan that takes that risk into consideration and identifies when to re-assess	CMQCC Preeclampsia Early Recognition Tool (PERT) <sup>13</sup>
postpartum patient.	Complete baseline labs at initial prenatal visit for those with elevated risk of hypertensive disease in pregnancy. Include at minimum platelets, AST, ALT, creatinine, 24 hour urine for protein or PCR	The assessment of blood pressure in pregnant women: pitfalls and novel approaches <sup>35</sup>
	Document the patient's risk assessment, treatments, and baseline labs in electronic health record	
	Assist patients in acquiring a home blood pressure monitoring device  Consider whether a patient's insurance covers the costs or whether there are community-based resources the patient could connect with   *	Penn Medicine Heart Safe  Motherhood Home Monitoring  Program <sup>36</sup>
	Support patients in documenting and tracking their blood pressure over time using whichever tool is easiest for that person to use (e.g., in an Excel sheet, on a paper log, or in a tracking app that syncs with a blood pressure cuff) •  Make sure patients know when to call their provider or 911.  Consider how far a patient lives from the hospital when informing them of when they should call in blood pressure information •	Example: Blood Pressure Log (included in Appendix B)  Patient perceptions, opinions and satisfaction of telehealth with remote blood pressure monitoring postpartum <sup>37</sup>





## Reminders and Next Steps

- The next QI COL webinar will be held in: July 13, 2022. The topic will be Care for Pregnant and Postpartum People with Substance Use Disorder: Sharing Successes and Guidance
- If you have not done so already, register for all QI COL sessions and download them to your calendar: <a href="https://nichq.zoom.us/meeting/register/tJckcOGorDoiHdXJ27vnCTcEZC8iuE39ucS6">https://nichq.zoom.us/meeting/register/tJckcOGorDoiHdXJ27vnCTcEZC8iuE39ucS6</a>
- You can still sign up for TA! Complete this TA request form to set up a session with Jane or Sue when you're ready! One person from your state should fill this out. <a href="https://survey.alchemer.com/s3/6707471/QI-Community-of-Learning-TA-Form">https://survey.alchemer.com/s3/6707471/QI-Community-of-Learning-TA-Form</a>





# Thank you!

THANK YOU