2022-2023 Data Support COL Educational Offering #4

Making Data-Driven QI Sustainable: Leveraging the Electronic Medical Record

> Wednesday March 8, 2023 3:00 – 4:30PM EST

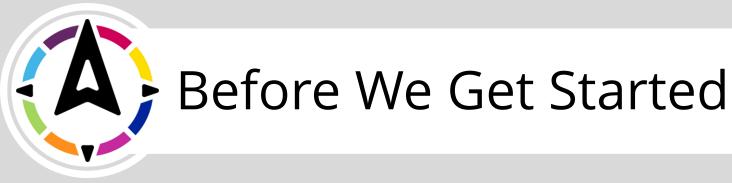


ALLIANCE FOR INNOVATION ON MATERNAL HEALTH

The Alliance for Innovation on Maternal Health is a national, crosssector commitment designed to support best practices that make birth safer, improve maternal health outcomes, and save lives.

You can find more information at saferbirth.org.

This program is supported by a cooperative agreement with the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number UC4MC28042, Alliance for Innovation on Maternal Health. This information or content Health. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

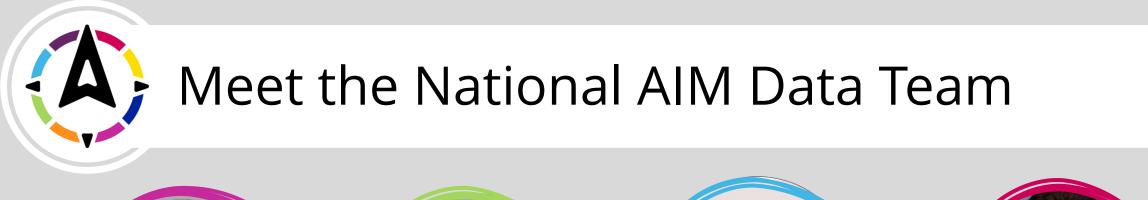


- ► You are **muted** upon entry to the call.
- ▶ You will have the ability to unmute yourself during Q&A times.
- We encourage participants to remain muted to reduce background noise.
- If you are experiencing technical difficulties, please chat an AIM staff member or email aimdatasupport@acog.org

This presentation will be recorded.

Both the slides and recording will be available on the AIM Data Resources Webpage and shared in the follow-up newsletter.







Upcoming Data COL Events and Additional Resources



Office Hours Opportunity

Questions? Sign up for Office Hour with Dr. David Lagrew

> March 15 , 2023 3:00PM-4:00PM (EST)

Questions? Sign up for Office Hour with Dr. Kelly Gibson

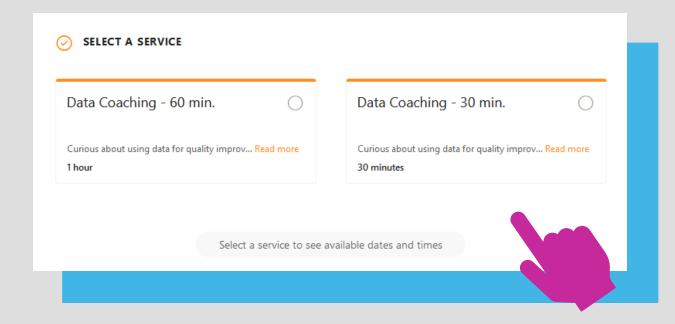
> March 22, 2023 2:00PM-3:00PM (EST)

Register at saferbirth.org/aim-data/resources/ Click Resource Type and Select 2023 Data Support COL



Data Coaching

- Have broader questions about using data for quality improvement and AIM data processes? Sign up for data coaching!
- Available to state, jurisdiction, and hospital teams
- Available December 2022 through August 2023



Register at saferbirth.org/aim-data/resources/ Click Resource Type and Select 2023 Data Support COL

Supplemental Funding Opportunity

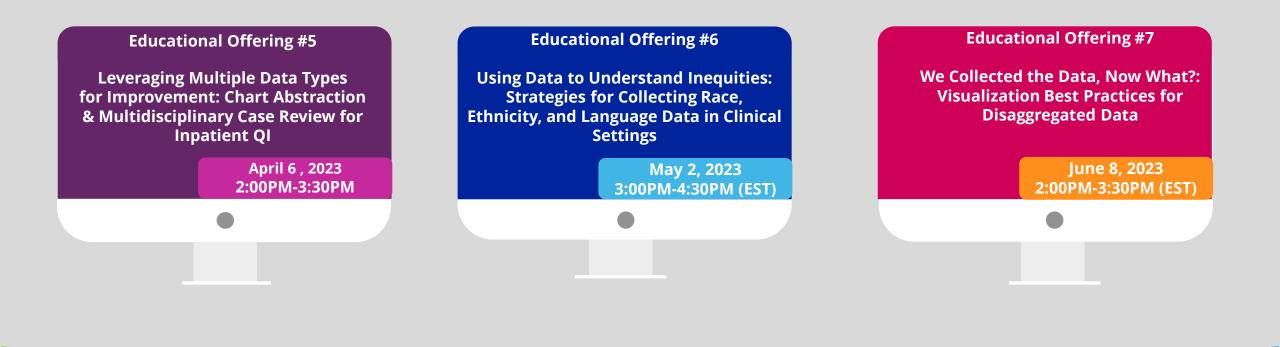
- AIM has dedicated supplemental funding available to support data and reporting projects.
- Supplemental funding for data and reporting projects can be submitted via a project narrative through AIM's <u>Supplemental</u> <u>Funding Form</u>.

Only states and entities with an executed subaward agreement with ACOG are eligible for COL supplemental funding.



Upcoming Educational Offerings

Register at saferbirth.org under Resources > Events







David Lagrew, MD Chief of Service, Maternal Fetal Medicine for Hoag Healthcare



Kelly Gibson, MD Associate Professor & Division Director, The MetroHealth System & Case Western Reserve University

Making Data-Driven QI Sustainable: Leveraging the Electronic Medical Record

Kelly S Gibson, MD FACOG

Division Director, Maternal Fetal Medicine

Associate Director of Clinical Informatics, Obstetrics

The MetroHealth System

Associate Professor, Reproductive Biology

Case Western Reserve University

David Lagrew, MD

Maternal Fetal Medicine Specialist & Physician Informaticist

Chief of Service, Hoag Healthcare

Disclosures

- No relevant financial disclosures
- Research funding from
 - Materna Health
 - NIHLBI
 - NICHD
 - ODH





Objectives

- To define Clinical Informatics and frequently used terms
- To understand how to leverage tools in the Electronic Medical Record to drive quality improvement projects and abstract the data needed to improve patient safety
- Describe the logistics involved in adding custom fields to an EMR
- Provide examples of successful quality improvement data integration into an EMR





What is Informatics?

Informatics is the science of how to use data, information, and knowledge to improve human health and the delivery of health care services.

Clinical Informatics is the application of informatics and information technology to deliver healthcare services.









What is Informatics?



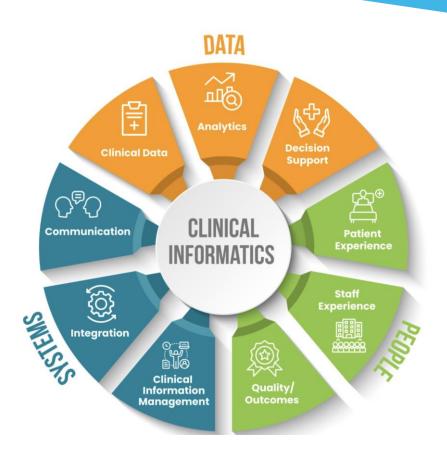


Photo credit: Stonybrook Informatics





Photo credit: Nevorpmotors

Four segments of Clinical Informatics

- Data
- Interoperability
- Computerized Physician Order Entry
- Clinical Decision Support System







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ON MATERNAL HEALTH

- Data is the foundation of Health Information
- Every interaction with a patient generates data
 - Patient specific versus Administrative
 - Internal versus External
- Need to consider standard terminology
 - Is it retrievable
 - Discrete
 - Free text



Photo credit: Coursera



Interoperability

- The ability of different information systems, devices and applications
 - ➢To access, exchange, integrate and cooperatively use data
 - To provide timely and seamless portability of information
 - ➤To optimize the health of individuals and populations



Photo credit: Hello Health

• Can the systems talk the same language?





Computerized Physician Order Entry

≻What?

➤General Orders

- ≻Nursing Orders
- Medications
- ≻Labs
- ImagingReferrals / Consults

≻Why?

Improve Patient Safety

Implementation of Guidelines

Provider Productivity

➢ Financial Benefits

➢Outcomes Analysis

Computerized Provider Order Entry System (CPOE)



Photo credit: Emerald Health

ation and constitutes trade secrets of The MetroHealth System and may not be disclosed





Clinical Decision Support System

Process for enhancing health-related decisions and actions with pertinent, organized clinical knowledge and patient information to improve health and healthcare delivery.

Increased quality of care and enhanced health outcomes

□Avoidance of errors and adverse events

□Improved efficiency, cost-benefit, and user satisfaction

MetroHealth

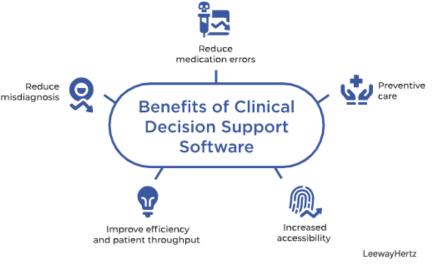


Photo credit: LeewayHertz





Clinical Decision Support System

Workflow:

The RIGHT Information
 To the RIGHT Person
 In the RIGHT clinical decision support intervention format
 Through the RIGHT channel
 At the RIGHT point in workflow



© marketoonist.com





Objectives

>To define Clinical Informatics and frequently used terms

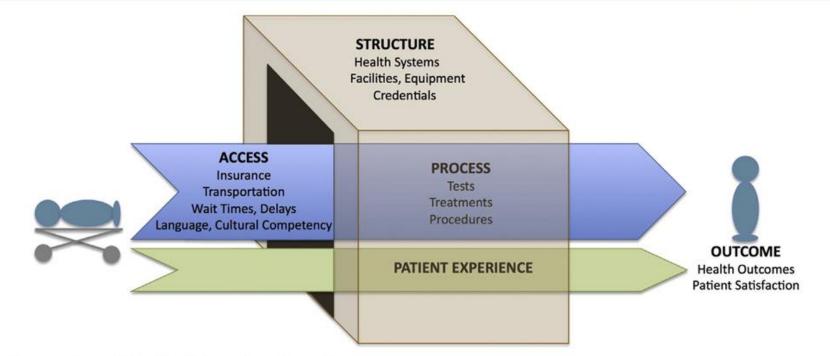
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Quality Improvement Domains

Five components of health care quality



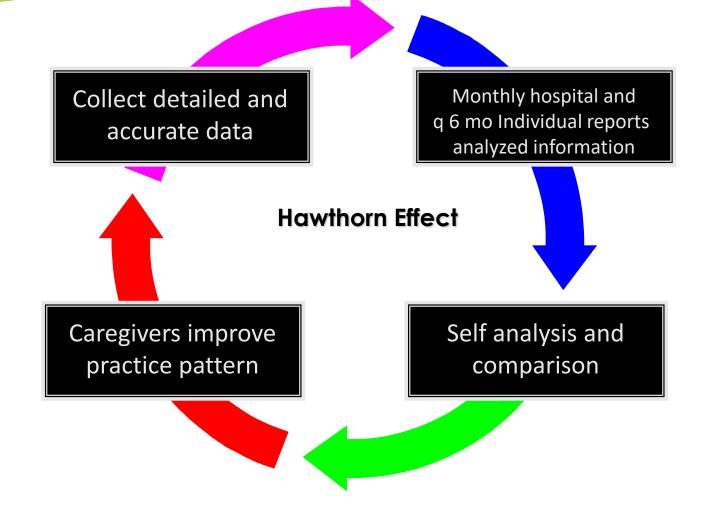
Agency for Healthcare Research and Quality 5 domains of quality.

SMFM. Measuring quality of care in obstetrics. Am J Obstet Gynecol 2016.





Providing Feedback









- Identifying deficiencies or areas for improvement
- >Selecting measures to assess these areas
- Obtaining preintervention baseline data
- ➢Performing an intervention
- >Performing postintervention measurement
- ➢Refining the measurement and the intervention





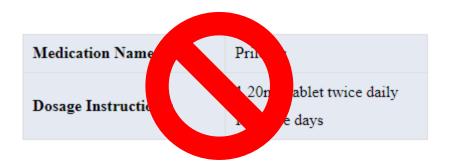
We can't improve what we can't measure

Data types

≻To report we need discrete data, not free text

Stored in a database table at the lowest level of granularity.

It is both measurable and reportable.



Medication Name:	Prilosec	
Dosage Qty:	1	
Dosage Strength:	20	
Dosage Units:	mg	
Dosage Form:	Tablet	
Frequency:	BID	
Duration Number:	3	
Duration Length:	Days	

https://healthcareitskills.com/discrete-data-in-healthcare/





Database Architecture Basics

Database type

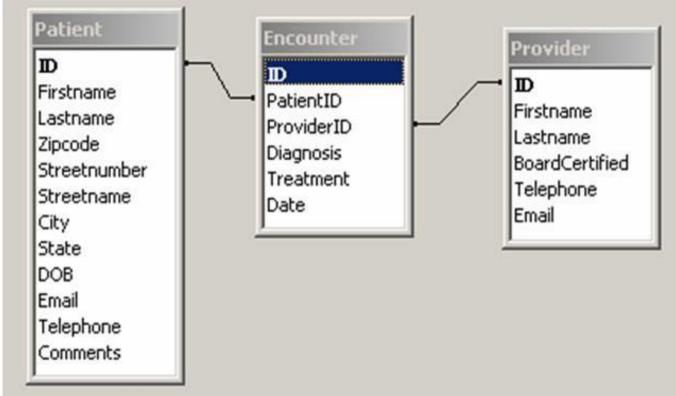
➢Relational

- Snowflake schema
- Star schema

►IDs link the table

 Needed for "joining" for data collection

Proper order of relationships is essential for writing queries



http://openonlinecourses.com/databases/Midterm.html

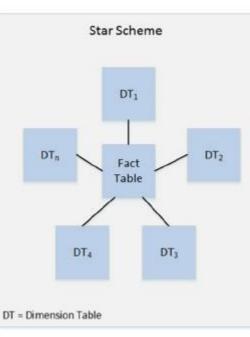


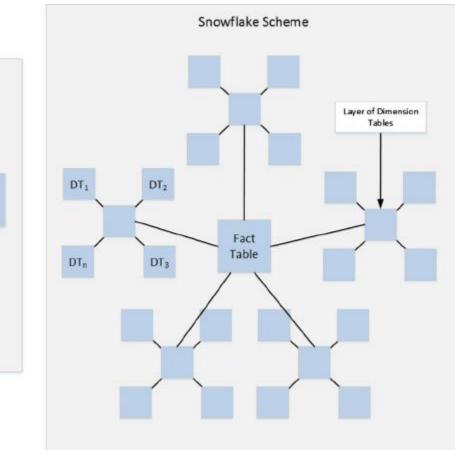


Database Architecture Basics

Star versus snowflake design

- ➤Star is simple
- Most medical databases are snowflake design
- Knowing your tables is the key to reporting successfully





Hughes & Dobbins. (2015). Res Prac Tech





EPIC Data Stores and Reporting

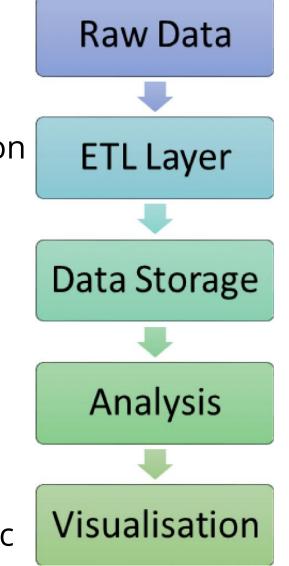
>Chronicles—Cache database support main activity in Production

- Clarity—Operational reporting and custom fields
 - Used for reporting workbench
- Caboodle—Star schema relational database for reporting
 - Business Objects Universe
 - Extensible scheme (local data added via ETL)
 - Used for Slicer Dicer
- Cognitive—Cloud-based storage
- Cosmos—largest repository of patient data from the entire Epic Visualisation community

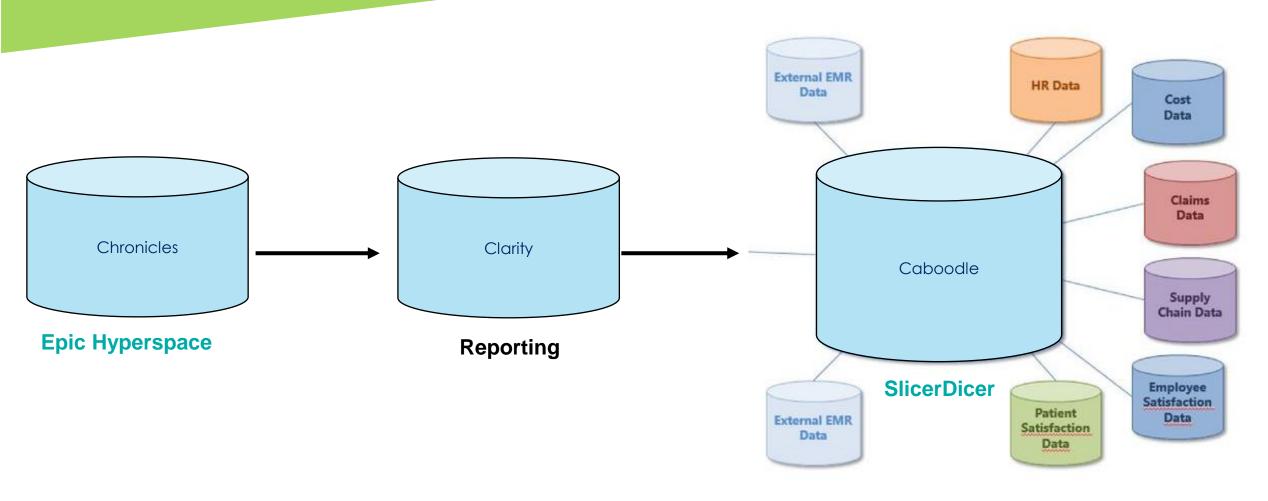








EPIC Data Stores and Reporting

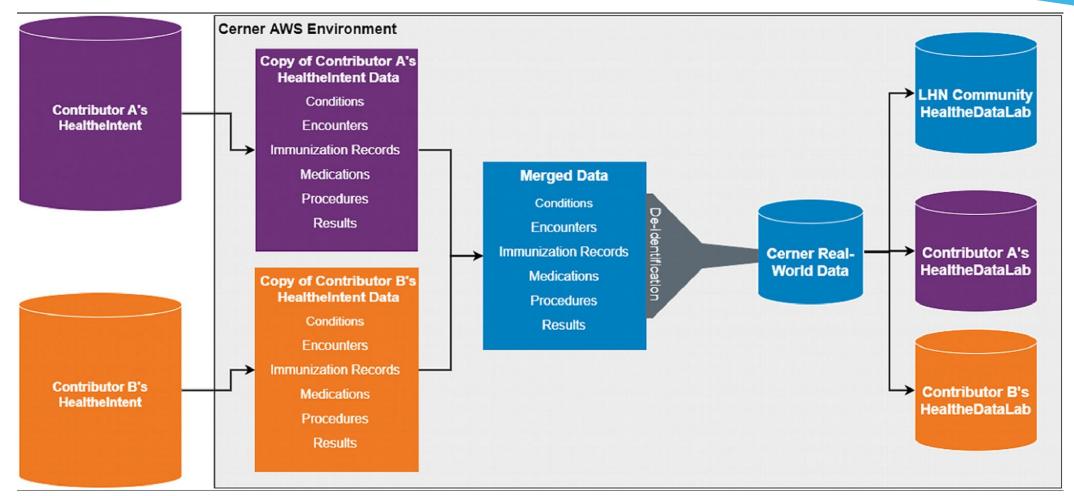


https://slideplayer.com/slide/12090426/





Cerner Data Stores and Reporting



Ehwerhemuepha et al Data in Brief 2022



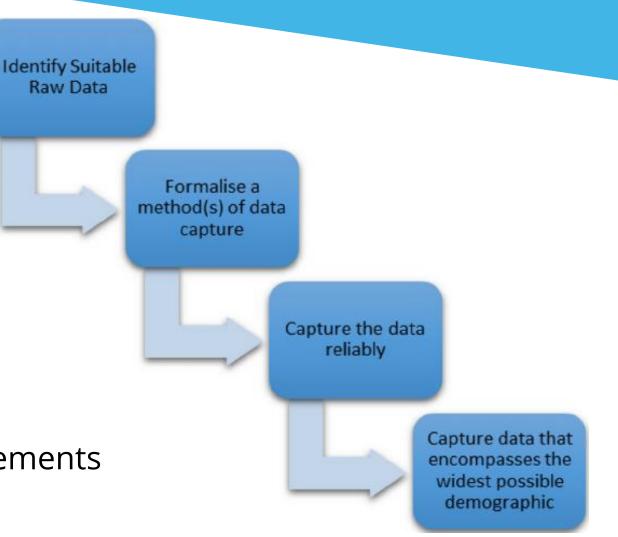




Data in the EMR

- >Design with abstraction in mind
- Identify points in the workflow where discrete fields can be used
- ➢Build tools that are helpful
 - Save clicks/time

Pre-built fields or create smart data elements



Hughes & Dobbins. (2015). Res Prac Tech





Additional tools to assist with QI

➢Best practice alerts

>Unit reminders/Education

Disappearing help text





QBL calculator and storyboard information

C-Section C	BL Calculator	×
Time taken: 7/11/2021 📋 2346 🕐 + Add Group + Add Row + Add LDA 🖁 Responsible	Show Row Info 🗹 Show Last Filed Value	
Items Small white peri-pad (# used) 0 taken 2 days ago	Big white peri-pad (# used) 0 taken 2 days ago	
Infant diaper (# used) 0 taken 2 days ago	Underwear (# used) 0 taken 2 days ago	
Large blue Premier Pro chucks (# used) 0 taken 2 days ago	Small blue plastic chucks (# used) 0 taken 2 days ago	POSTPARTUM C-SECTION
Ice pak pad (# used) 0 taken 2 days ago	Raytec sponge dry (# used)	Blood Loss: 969
Raytec sponge damp (# used) 0 taken 2 days ago	Lap tape dry (# used) 24 taken 2 days ago	Has laceration
Lap tape damp (# used) 15 taken 2 days ago	Sheet (# used)	
Towel (# used)	Washcloth (# used)	
Sponge counter bag (# used) 4 taken 2 days ago	Patient gown (# used)	
Fitted sheet (# used)	Blanket (# used)	

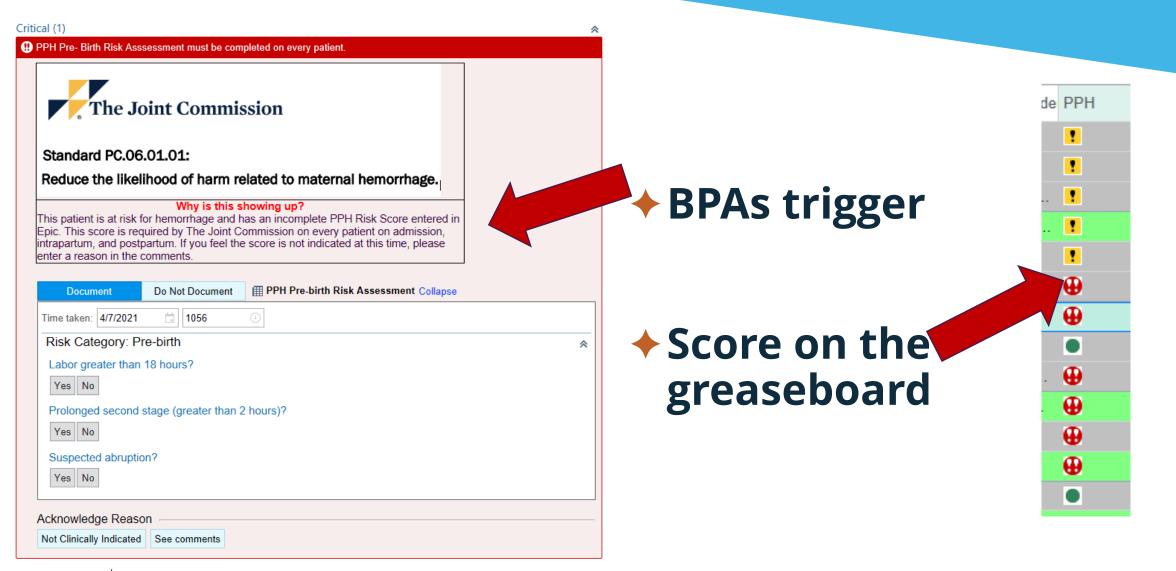




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PPH Risk Assessment Tool







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Where the BPA answers go

There is a BPA that prompts the provider to complete the admission risk screening. It has the most questions. Epic pulls data from the EMR and Pregnancy Episode as well to tabulate the score. Every question must be answered to generate a score

	7/12	/21	7/13	
	1229	1302	0305	1100
Risk Category:	Admission/Post	-birth		
Prior cesare	No			, <u> </u>
Number of	0			
Known blee	No			
Patient or fir	No			
Induction or	Yes		No	
Large uterin	No			
Chorioamni	No		No	
Known Feta	No			
Polyhydram	No			
Active blee	No		No	
Suspected	No			
Place	No			
legory:	Pre-Birth			
abor great		No		
Prolonged s		No		
Suspected		No		

At second stage (10cm) – a BPA will prompt the provider to answer additional questions regarding the patient's labor status.

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HOOL OF MEDICINE ASE WESTERN RESERV.

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A 3rd BPA fires after birth to answer 3 more questions. Additional, behind the scenes, information is pulled in for things like QBL/shoulder dystocia/operative vaginal delivery/laceration, etc

Repeat PDSA cycle

≻Not all scores being completed

BPA includes "dismiss" feature

➤Added Disappearing Help Text

TIP | No need to delete tips-these do not file into the chart. Complete all required items If you do not see a risk assessment below, please click the link and complete the questions 6.PPH Pre-Birth Flowsheet The patient's pre-birth PPH risk score is: Low Risk





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Abstracting Data

• Reports and Dashboards

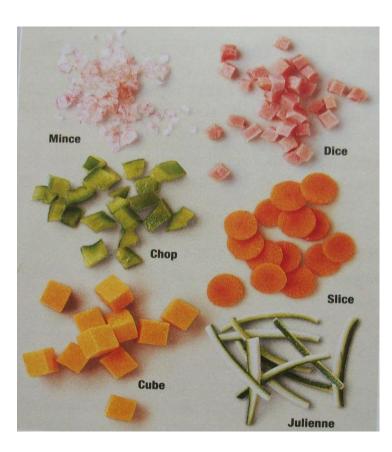
Characteristic	Slicer- Dicer	Clarity Report	TriNetX	Cosmos
Self-Service	Yes	No	Yes	Yes
Volume	1.4 m	1.4 m	7.6 m	173 m
Individual patients	No	Yes	No	No
"Downloadable data"	Possibly	Yes	No	No
Data variety	Medium	High	Medium	Medium
Effort	Very low	High	Medium	Very low







Slicer - What it is



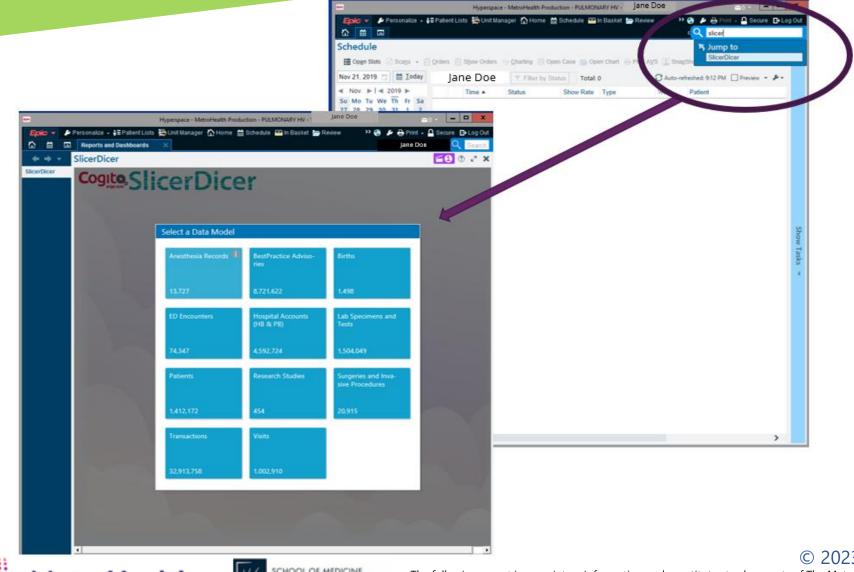
- Epic's primary self-service reporting tool that all providers have access to
- Helps users validate hunches, make new discoveries, enumerate and track cohorts or concepts of interest
- Avoids the need for more advanced report writing
- Great pre-step even if a report is needed







Where is it?



© 2023 Epic Systems Corporation







Data Models: The ever-expanding list!

- Anesthesia records
- Births
- Decision support (BestPractice Advisories)
- Emergency department visits, outpatient clinic visits, and inpatient admissions
- ICU stays
- Imaging studies
- Medications and prescriptions

MetroHealth

- Lab specimens and tests
- Patients

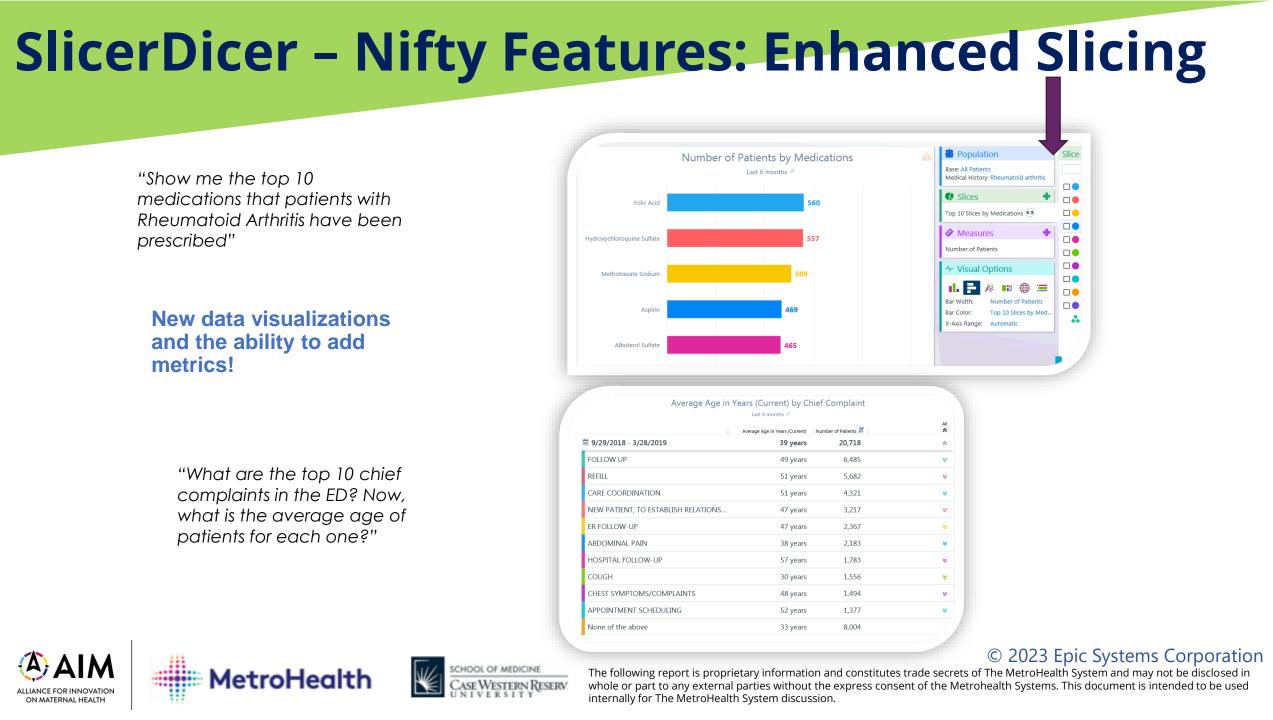
- Surgeries and invasive procedures
- Wounds
- Research studies
- Referrals
- Hospital accounts
- Transactions
- Denials
- AP claims
- Pharmacy transactions
- Many more

<u>Overview of SlicerDicer</u> <u>Epic SlicerDicer Data Models</u>



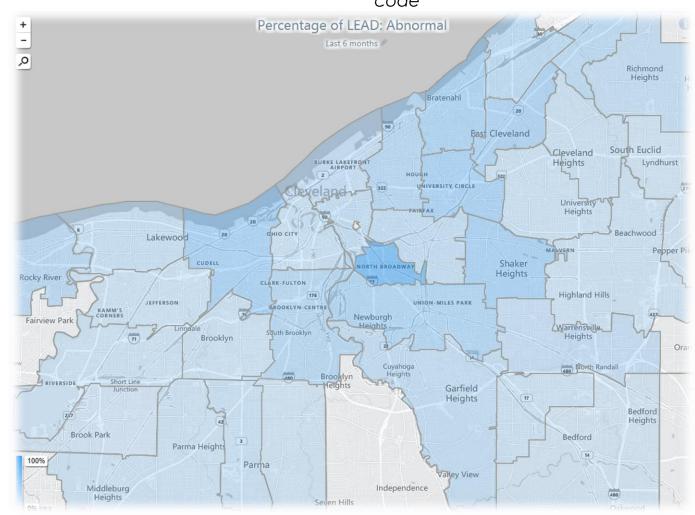


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SlicerDicer – Nifty Features: Geocoding

"Show me the frequency of abnormal lead testing by zip code"





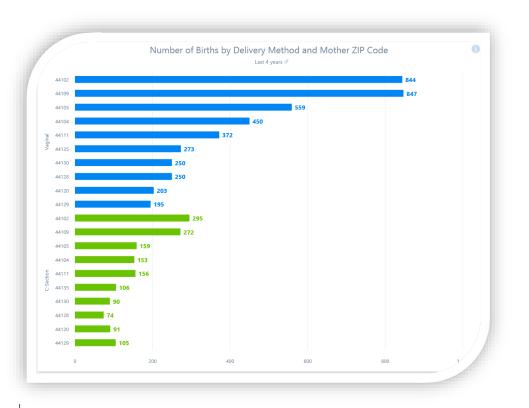


CASE WESTERN RESERV.

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Birth model

What is our c-section rate over time?





Birth model:

What is the frequency of c-sections, relative to vaginal deliveries, by Mother's zip code.

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Most of the Birth Model Data is derived from the Delivery Summary

ases sent?: No ord comments: 16 week inevitable abortionv with retained placenta	📛 APG/	ARS		_						
	Living stat	us: Neona	tal Demise							
Resuscitation	Apgar		0		2					
	Scoring	Skin colo	or Blue or	Acrocyanotic	Compl	etely	pink			
1ethod: None	Key:		pale							
	_		te Absent	<100 bpm	>100 k					
Skin to Skin		Reflex	No	Grimace	Cry or	active	e withdra	wal		
		irritabilit	· ·							
kin to skin		Muscle	Limp	Some flexion	Active	moti	on			
nitiation		tone			- ·					
ate/time:			ory Absent		Good,	cryin	g			
kin to skin end		effort		hypoventilatio	on					
late/time:										
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	Skin color		D	0	Minute:	-	Minute:		Minute	
Lacerations	Heart rate Reflex irrit		D	0		0		0		0
	Muscle to		0	0		0		0		0
erineal lacerations: No	Respirato		-	0		0		0		0
eriurethral laceration: No	Total:	·		-		0		0		0
abial laceration: No	Total:		D	0						
ulcus laceration: No			Anger 1 total	Anger E total						
(aginal laceration: No			from OB	Apgar 5 total from OB						
ervical laceration: No			History	History						
aginal delivery est. blood loss (mL): 1200	Apgars as		J. SZERENCS							
urgical or additional est. blood loss (View Only): * Edit in Flowsheets mL): 0	Apgais as:	signed by.	J. SZENENCS	T INN						
ombined est. blood loss (mL): 1200										
ombined est, blood loss (IIIL); 1200	New	born Me	easuremei	nts						
Procesdures	Weight: 12	25 g								
rocedures: Curettage After Placenta Removal	📂 Vagi	nal Cou	ate							_







Births Model Demo Video

Hyperspace - MetroHealth Production - BR OB/GYN - GABRIEL LABBAD			23 2 0 - 3
🗁 🤌 Personalize 🛛 🖓 Home 🚔 Schedule 🔜 In Basket 🍃 Review 🗳 Encounter 🐛 Telephone Call 🋬 Refill 🖄 MyChart Enc 🐛 Triage Call 💺 Patient Lists 🛃 Patient Station 🛛 🗠 Send Letter 👂 On-C	-Call Finder 🛛 👸 On-Call Sche	duler 🤱 RxAdmin 🗸 🌺 Un	There are a second seco
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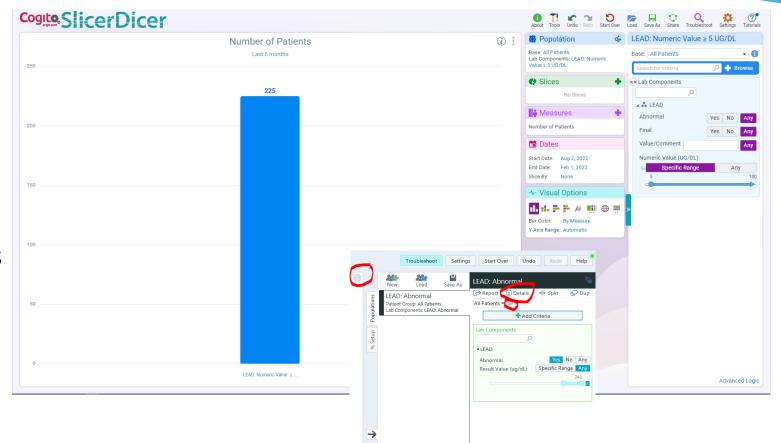




Slide courtesy of Gabriel Labbad, MD © 2023 Epic Systems Corporation

How can I master this?

- ≻ The tutorial is a good start
- ➤ Just start doing it...
- > Your best friend the (i)
- You can only find what exists
 Data must be put into the EMR as distinct data elements
- Groupers are your friend







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The task at hand

The lead questions (...):

- How many abnormal lead levels did we detect in the last 5 years?
 - □ Can you control for the number of tests done (%)
 - □ Are there temporal (seasonal) changes in lead levels?
 - □ Are there geographic distributions (zip code level changes) you can find?
- Can you find patients who had lead levels that normalized over time?
 - Can you find patients with abnormal levels who never had it rechecked?

This could be you...



AIMALLIANCE FOR INNOVATION ON MATERNAL HEALTH



Cosm@s

A Universe of Data that Drives Evidence-Based Research and Individualized Patient Care



Key Benefits



Size The largest integrated database of clinical information in the United States

Cosmos has records from over **178** million patient records from over 6.5 billion encounters, representing patients in all 50 states.

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Speed Query millions of patients in minutes

Cosmos is built on a data platform optimized to **answer clinical questions over time in minutes**. Clinicians and other scholarly explorers at organizations using Cosmos can ask questions on-demand without needing to put a request in for data.



Representative Data that looks like the United States

Because Cosmos is built by health systems from across the country, it aligns closely to population metrics of the United States Census. Cosmos has a representative sample of patients across all races, sexes, ages, rural-urban locations, and types of insurance.



Integrated Longitudinal charts across inpatient, outpatient, every patient

Epic integrates both inpatient and outpatient charts into a single record, including all clinical specialties to form a more comprehensive and detailed picture of a patient's health. For example, a cancer patient's record contains detailed oncology visits, cancer staging, advanced lab results, hospitalizations, and standard outpatient visits.



Diverse Data sets from labs, meds, social determinants, patient-entered data

Cosmos goes well beyond diagnoses and medications found on claims transactions, and includes patientgenerated health data (PGHD), birth records, vitals, and social determinants like transportation and financial security assessments. © 2023 Epic Systems Corpora tion t be disclosed in inded to be used

Cerner Tricks

Pregnancy Timeline

Jine Doe Iergies: No Known Allergies ire Team: Sheets MD, Olivia • 🔒 Women's Hea			/1988 right: 87.500 k Nomens Hith	.g (11/16/20:	20)		Age:32 ye GBS: No Outsie	iers de Records				SexFemale Blood Type: Healthetife:	No -	3	🖘 🔊 Recent • Norme	
satal × Tria ¥	Pregnancy Timeline		×	Discharge Wo	vikflow ×	QOC - V	Vomen's He	× Part	ogram	× 1	nteractive Pa	rtogr X	GYN Clinic × + A		4. Discharged 👒 🛛	n q
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ick Visits	(Week of) Visits	08/27/30	09/03/20	09/10/20	09/17/20	09/24/20	10/01/20	10/08/20	30/15/20	\$0/22/20	10/29/30	11/05/30	4 Visits (2)			
blems	TIME .											1	Outpatient Visit			
gnancy Risk Factors	Labs and Microbiology	1				1							Location: BW Womens Hith			
)	Ultrasounds												Reason for stat: 30 Week Prena Notes:	tal Appointment		
tories	Monitoring Episodes												Observation Visit			
cuments (8)	Treatments												Location: 01			
gnancy Timeline	1	<										>	Reason for visit: R/O Pre-eclamy			
matal Labs & Tests													Notes: NST , MFM Consult Note			
gnostics (2)	Prenatal Labs & Ter	sts											4 Labs and Microbiology (9)	frendt.	Time	
vetic Screening	The second second							63 - 62 -		00000			INR	¥1.25	09:00	
al Monitoring	Results for indicate	d lab fall o	outside of th	e recomme	ended gesta	itional ag	e range an	d may be :	selected to i	fulfill this r	ange.		Hct	44.3 %	09:00	
h Plans (11)	Results	10	~		_											
alth Maintenance	Metals		Orders										PTT	29.3 seconds	09:00	
D Maintenance (1)	Test Name				Rea						Result Date		Hgb	14.3 g/dL	09:00	
me Medications	▶ Initial Labs												Platelet	298 x10^3/mcL	09:00	
cation and	▶8-18 Week Labs												WBC	6.4 x10^3/mcL	09:00	
inseling	▶ 24-28 Week Labs												PT	12.1 seconds	09:00	
w Order Entry	+ 32-37 Week Labs												Protein Urine Dipstick	1+ (30 mg/dl)	06:00	
aningful Use	 Transcribed Labs 												Glucose Urine Dipstick	Negative	08:00	
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Task Edit View Patient Chart Links Notifications

Navigation



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Cerner Women's Health Dashboards

Cerner Unified Analytics and Reporting

- □Unified analytics and reporting experience
- Common core dataset

□Process high volumes of data with minimal delay

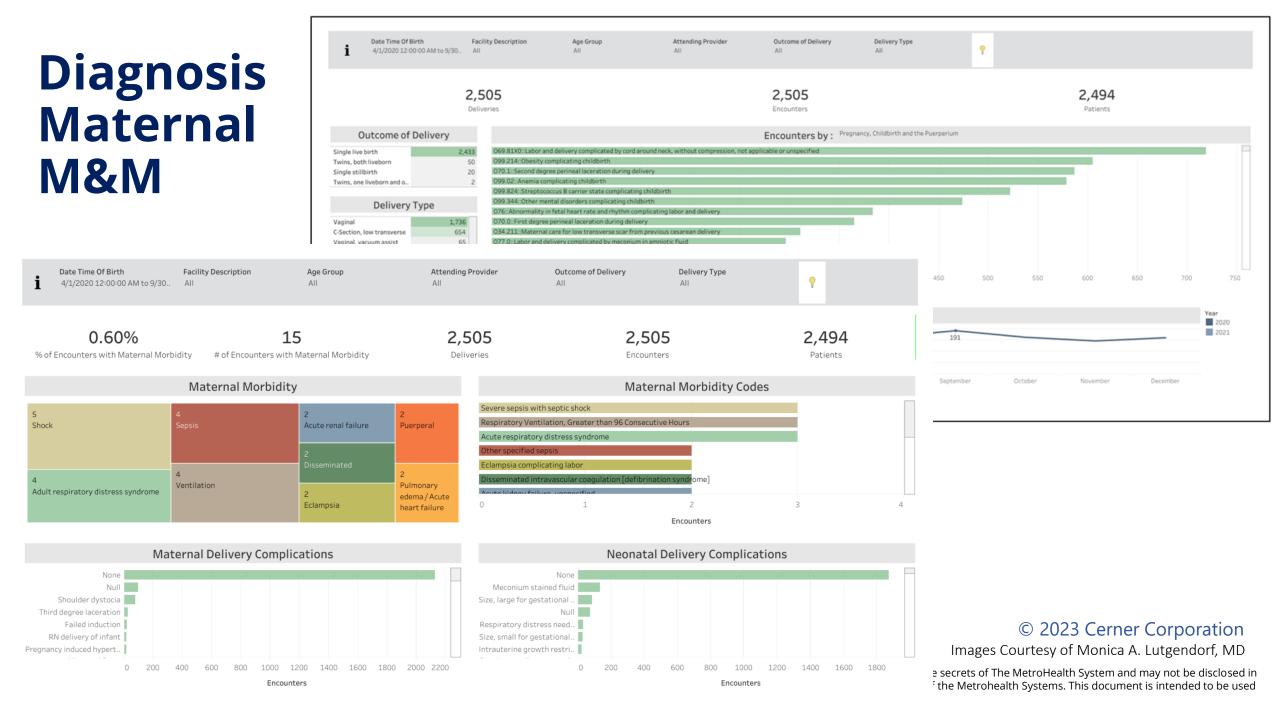
➢Plans for release 2021, 2022, early 2023

➤Common tool set
■Enable data strategies and relevant business intelligence





Slide Courtesy of Monica A. Lutgendorf, MD



Delivery **Summary**

Prégnáncy Opén Prsní

ALLIANCE FOR INNOVATION

ON MATERNAL HEALTH

Open Pregnancies

0 50 Delivery Summary Birth Log Baby Friendly Unlinked Mothers and Children Cesarean Decision to Incision Inductions Less Than 39 Weeks Primary Cesareans Exclusive Breast Milk Feeding Open I

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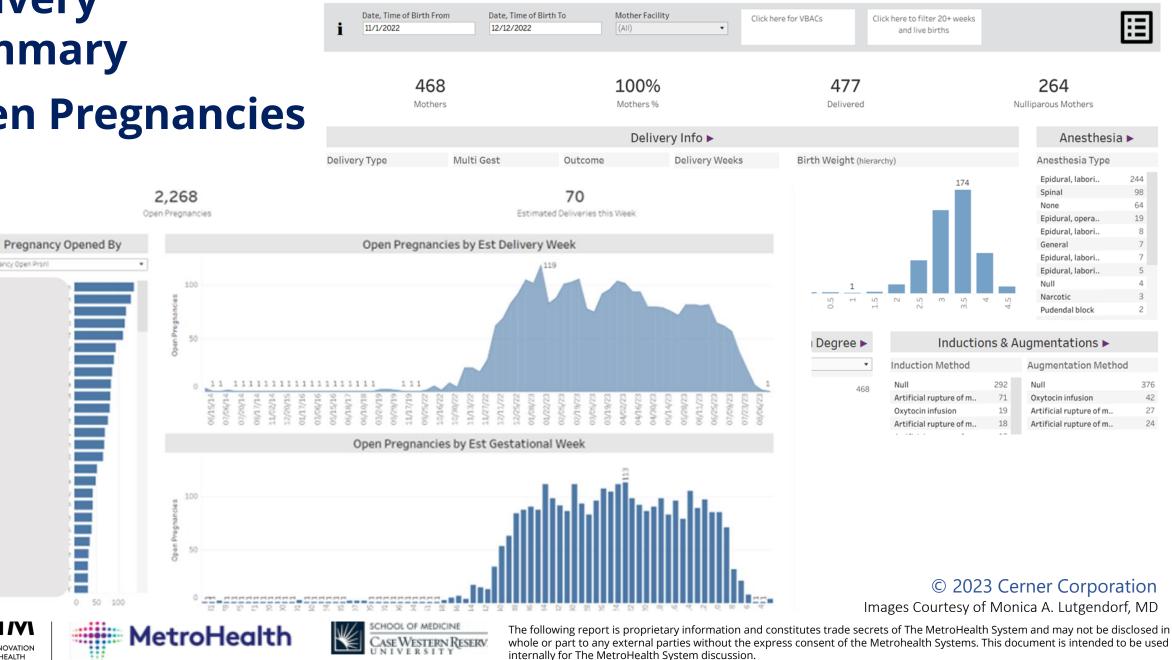
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internally for The MetroHealth System discussion.

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C Delivery Summary Birth Log Baby Friendly Unlinked Mothers and Children Cesarean Decision To Incision Inductions Less Than 39 Weeks Primary Cesareans Exclusive Breast Milk Feeding Upen F

EPIC Radar Dashboards

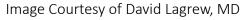
- Pull in reports, information from multiple areas to a single dashboard
 - Reporting Workbench
 - Epic-Crystal reports
 - Intranet or internet sites
 - Other activities in Epic
- > Tabular display of summarized data
 - Workbench reports, extensions, or dashboard resources, including graphs

MetroHealth

Organizational documents

ON MATERNAL HEALTH

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i min	Harriett	12 min	E C	Janice Callan	93%	\$540.00	\$580.00	Þ	Breast Cancer Scr	eening	79 🗸	79 🗸	80 🗸	81 🗸	80
·····	Campanella		Enclar a	Jessie	99%	\$615.00	\$620.00	Þ	Colorectal Cancer	Screening	61 🗸	60 🔶	63 🗸	63 🗸	65
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EPIC Reporting Workbench

- Reporting Workbench templates define what data a particular report will search and what data it will return
 - Clinical, billing, and access applications.
 - With proper training and security allows for various users to take templates and customize to their needs.
- Perfect for case-review for QI and research list

ON MATERNAL HEALTH

Data can be exported to Excel

MetroHealth

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Images Courtesy of David Lagrew, MD © 2023 Epic Systems Corporation



Objectives

>To define Clinical Informatics and frequently used terms

- To understand how to leverage tools in the Electronic Medical Record to drive quality improvement projects and abstract the data needed to improve patient safety
- >Describe the logistics involved in adding custom fields to an EMR
- Provide examples of successful quality improvement data integration into an EMR





Adding custom fields

Define what you want

- ≻Discrete
- >Entered in a timely fashion
- Entered in the current workflow
- Education end users
- ≻Work with your IT team
 - Form relationships with your analysists



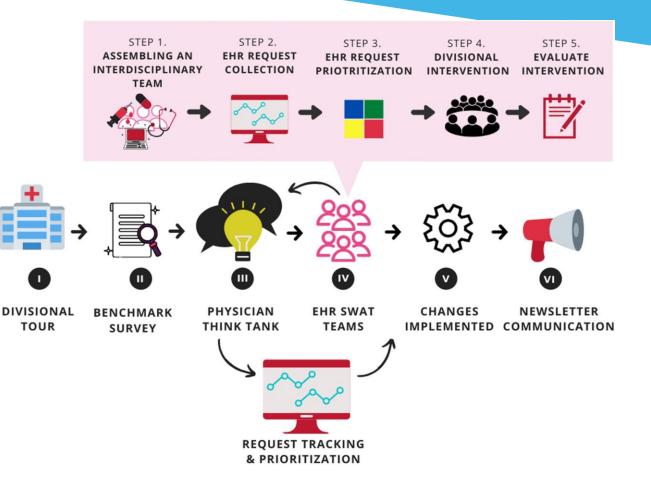
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How do we engage IT in improving healthcare processes in the EMR – EHR SWAT Team

- Initiative implemented to improve physicians' experience with EHRs
 - □Reduce burnout
 - □Improve efficiencies in EMR
- The EHR SWAT Team focused on engagement of Physicians with EHR IT teams
 - EHR Benchmark Survey
 - Developed Physician Think Tank
- Measured outcomes, communicated results







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Sequeira Jamia Open, 2021

SWAT Team Assemble!

- Chief Medical Officer Leadership buy-in / support
- Clinical Informatics Nurse(s) Workflows
- Clinical Applications Team Members (3) Programming / interface with EMR support
- Health Information Management Specialist Data flow and support with clinical information flow
- Pharmacy & PACS/Ultrasound Informatics Specialist(s)
- Project Management Lead
- MFM Division Liaison Connection to clinical faculty/providers

Tracking Requests

- Date of submission
- Disciplines impacted
- Request priority category
- Request details
- Clinical division
- Validation, triage

- Requestor/contact
- Date of committee approvals
- Testing and validation date and comments
- In-production date
- Communication (via newsletter) date





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Categorization of EHR Requests

Table 1.

Categorization of EHR change requests

Category	Description	Examples	Number of unique requests (% total)
(1) Re-education:	Functionality currently exists within the EHR, and physicians required training or a refresher on how to carry out a specific task	Examples of re-education requests included the following: using global auto-text, finding and viewing laboratory and diagnostic results, finding patient information such as insurance coverage, creating customized medication lists, accessing the provincial EHR, and forwarding discharge summaries and consult notes	43 (36.4%)
(2) Quick (6 weeks) fixes:	These change requests included fixes that can be delivered within 6 weeks of submission to internal change control governance	Examples of such requests included the following: creating new consult note templates, ensuring laboratory orders older than 30 days do not get hidden, including toxicology reports within discharge summaries	20 (17%)
(3) Future (1 year+) fixes:	Such change requests are those that require a significant amount of work, often including coordination from multiple stakeholders including the vendor, and hence a longer timeline for implementation	Examples included the following: linking EHR directly to billing, free-text search, automatic faxing of certain referrals	42 (35.6%)
(4) Not able to fix/address due to technical or regulatory restraints:	These change requests were those that remained out of scope for fixing due to technical restrictions of the EHR, as dictated by the vendor, or due to regulatory restraints of scope of work	Examples included the following: summary reports based on a physician's patient list, visual representation of medication history	13 (11.0%)







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Sequeira Jamia Open, 2021

Lessons Learned

Table 2. Lessons learned

	Theme	Key benefit
1	Leadership buy- in	Allowed us key in-kind resources that were needed to accomplish prioritization, approval, and implementation of change requests
2	Physician engagement	Allowed us to leverage monthly divisional meetings, providing physicians with protected time for this initiative
3	Project management	Allowed the team to efficiently carry out project management activities related to this initiative, including planning (e.g., scheduling divisional meetings), execution (e.g., collecting and tracking EHR change requests), and monitoring the initiative (e.g., carrying out evaluation), and tracking
4	Agile methodology	Allowed us to produce incremental updates and changes to the EHR, while striving for maximum physician end-user satisfaction with the EHR
5	Defined accountability	Allowed us to leverage a monthly newsletter to inform physician end- users about updates to the EHR and educational messages







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Sequeira Jamia Open, 2021

Beyond Getting Rid of Stupid Stuff in the Electronic Health Record (Beyond-GROSS): Protocol for a User-Centered, Mixed-Method Intervention to Improve the Electronic Health Record System

The contents of the REDCap form section that will be filled out by a clinician requester.

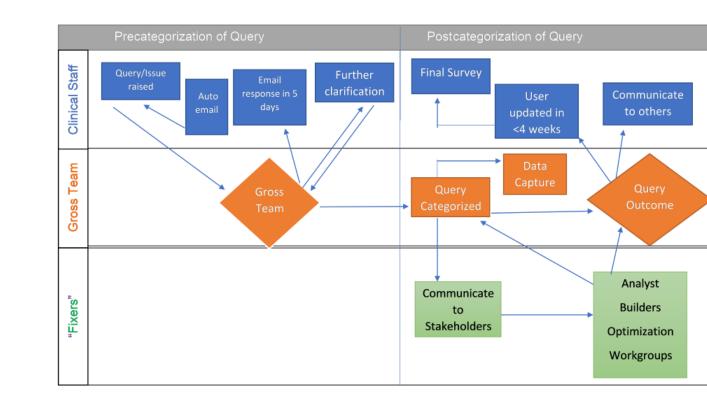
1. Issues and suggestions:

- What is the issue to fix, improve, or remove?
- Please upload any supporting document or screenshot.
- Why is it beneficial to fix or improve the issue?
- Please share any suggestions on how to fix or improve this issue.
- 2. Contact and location of clinician requester:
 - What is your name?

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ON MATERNAL HEALTH

- What is your email address?
- What is the best phone number to contact you?
- Where do you work? (hospital/department/clinic)
- What EPIC login department did you use when you encountered this issue?
- What is your clinical role? (registered nurse [RN], physician, physician assistant [PA], nurse practitioner [NP])
- > Mount Sinai Hospital, New York City
- Input from users to RedCap database
- Plan-Do-Study-Act reaction to change requests accepted



Otokiti JMIR Res Protoc. 2021



Possible EMR Applications to Support AIM Patient Safety Bundle Implementation

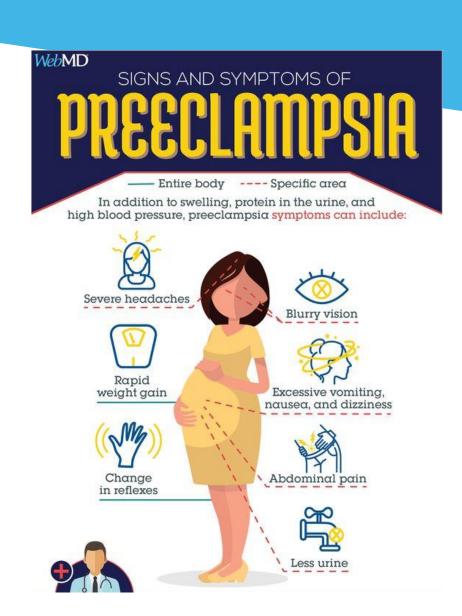
Example 1—HTN Treatment



Readiness on Every Unit

- \succ Create standards for severe
 - preeclampsia/ eclampsia
 - **□**Early warning signs
 - Diagnostic criteria
 - Monitoring and treatment

CHOOL OF MEDICINE







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Recognition and Prevention for Every Patient

>Standard protocols for all pregnant patients

- Measurement and assessment of BP
- □Urine protein
- Standard response to maternal early warning signs
 Discussing and evaluating patient symptoms
 Lab assessment
- Patient education standards on signs and symptoms of hypertension and preeclampsia

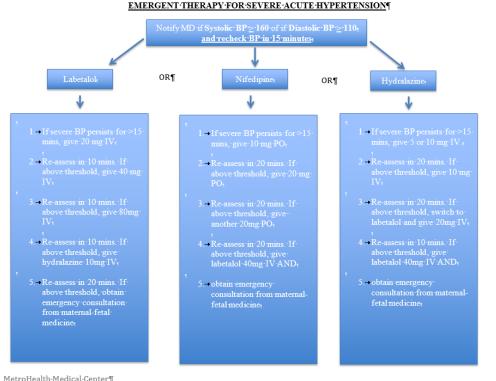


Order Sets, Order Panels, and Education

- ➢Order sets for admission
- Order panels for just the meds and monitoring orders

MetroHealth

 RN PI Project to improve communication and response to hypertension
 Education and signs in every room



MetroHealth·Medical·Center¶ Appendix·1¶





Standard orderset

Hypertension Medicar			ations Beginning with Hydralazine
5 mg, Intravenous Push			SOLINE) injection (\$\$\$)
And			-b ONCE 1 dose today at 1620
hydrALAZINE (APRES 10 mg, Intravenous Pus	And	O Hyperter	ision Medications Beginning with Labetalol
And	hydrAl 10 mg,		(TRANDATE) injection (\$\$)
labetalol (TRANDATE 20 mg, Intravenous Pus	And	And	Hypertension Medications Beginning with Nifedipine
And	labetal 20 mg,	labeta 40 mg	NIFEdipine (PROCARDIA) capsule (\$) 10 mg, Oral, ONCE, 1 dose, today at 1630
labetalol (TRANDATE	And	And	And
40 mg. Intravenous Pus	labetal 40 mg,	labeta 80 mc	NIFEdipine (PROCARDIA) capsule (\$) 20 mg, Oral, PRN, starting today at 1621, Until Discontinued, Hypertension not resolved by initial 10 mg dose of nifedipine.
Hypertension Medica		And	And
Hypertension Medication	s Beginni	hydrA 10 mc	NIFEdipine (PROCARDIA) capsule (\$) 20 mg, Oral, PRN, starting today at 1621, Until Discontinued, Hypertension not resolved by 20 mg dose of nifedipine.
Medications Preeclamps	ia ——		And
Up To Date: Preeclampsia Seiz Up To Date: Managment of H1	_		labetalol (TRANDATE) injection (\$\$) 20 mg, Intravenous Push, PRN, starting today at 1621, Until Discontinued, Hypertension not resolved by second 20 mg nifedipine dose.
Magnesium Panel			

-

Betamethasone Acet-Betamethasone Sod Phos 3-3 MG/ML [Celestone Soluspan] IM (\$\$) 12 mg, DAILY for 2 doses

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4 metrics for maternal hypertension

Rate Blood Pressure Retaken Within 15 Minutes of Severe Hypertension

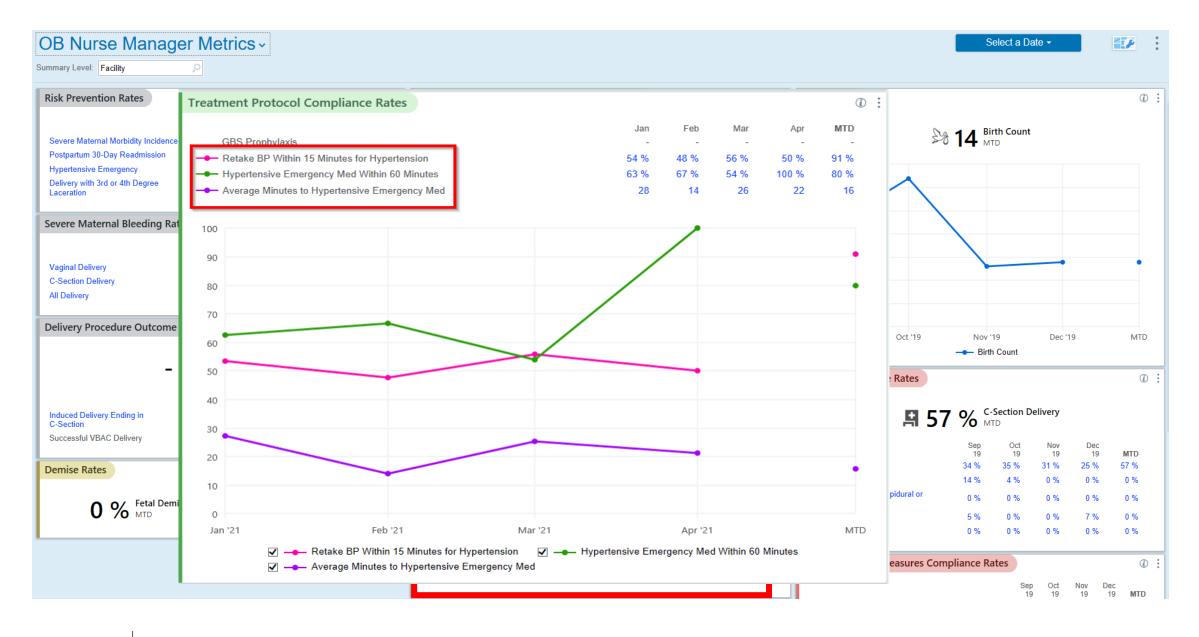
Hypertensive Emergency Rate

Rate Emergency Therapy Administered Within 60 Minutes of Hypertensive Emergency

Average Minutes To Treatment After Hypertensive Emergency



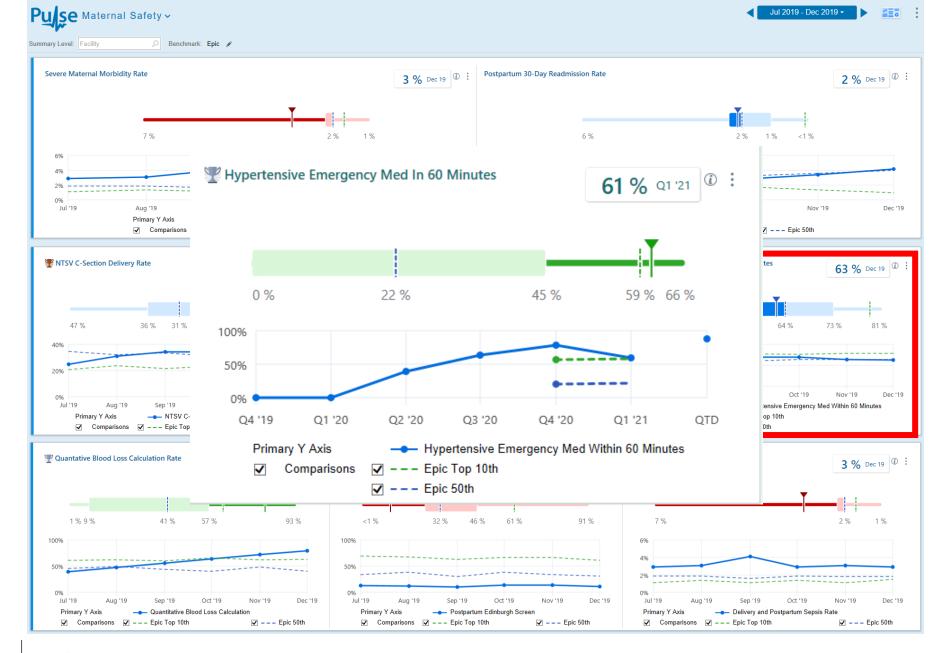












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Example 2—HTN Postpartum Follow Up



Post Discharge follow-up Scheduling: Old Process

"Ad Lib" Scheduling

>Dependent on the individual provider

- ➤Communication orders to the RN
 - Inconsistently done
 - Time frame not specified

Communication (Other)		✓ <u>A</u> ccept	X <u>C</u> ancel
1 Specify	schedule BP check after discharge		
Comments:			
Phase of Care:			
Frequency:	ONCE Once Prior to Procedure Continuous		
	At 1/27/2023 🖄 Tomorrow 0941		
Next Required Link Or	der	✓ <u>A</u> ccept	X Cancel





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SMFM Special Statement



smfm.org

Society for Maternal-Fetal Medicine Special Statement: Quality metric for timely postpartum follow-up after severe hypertension

Society for Maternal-Fetal Medicine (SMFM); Kelly S. Gibson, MD; C. Andrew Combs, MD, PhD; Samuel Bauer, MD; Rebecca Feldman Hamm, MD; Andrew Healy, MD; Jamie Morgan, MD; Lorraine Toner, MD; Amy Whitsel, MD; Patient Safety and Quality Committee

Hypertensive disorders of pregnancy are a leading cause of maternal morbidity and mortality. Because postpartum exacerbation of severe hypertension is common, the American College of Obstetricians and Gynecologists recommends that patients with severe hypertension during the childbirth hospitalization be seen within 72 hours after discharge. In this statement, the Society for Maternal-Fetal Medicine proposes a uniform metric reflecting the rate of timely postpartum follow-up of patients with severe hypertension. The metric is designed to be measured using automated calculations based on billing codes derived from claims data. The metric can be used in quality improvement projects to increase the rate of timely follow-up in patients with severe hypertension during the childbirth hospitalization. Suggested steps for implementing such a project are outlined.

Key words: chronic hypertension, eclampsia, gestational hypertension, HELLP syndrome, preeclampsia, quality measure, severe hypertension







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Change Process

EducationProvidersPostpartum nurses

Informatics—placing the right order in the right place

Logistics
Clinic outpatient appointment slots







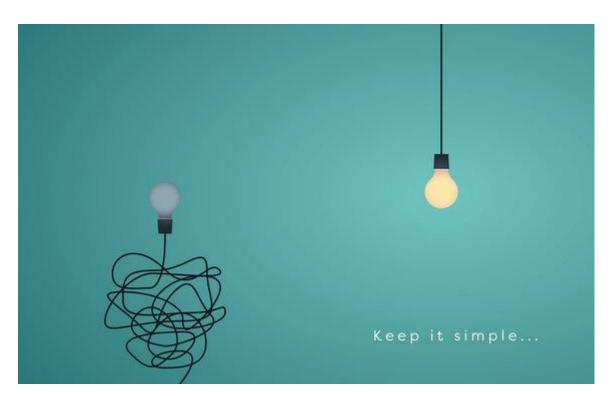


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10 days vs 72 hours

 Same process for all hypertensive disorders of pregnancy
 Reduce variation
 Reduce confusion

Simplify the process so that everyone has follow up in the same time frame







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New Process

- >In the postpartum ordersets
- ≻Available for all patients with HDP
- ➤Same process
 - Easier for ordering
 - Easier for scheduling
 - Discharge Planning
 - ➡ Follow Up

Post Discharge Follow Up ONCE, {:113589}

MetroHealth

BRX303 BabyScripts Post Partum Hypertension





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New Process

Postpartum secretary makes the appointment

➢RN reviews with patient prior to discharge

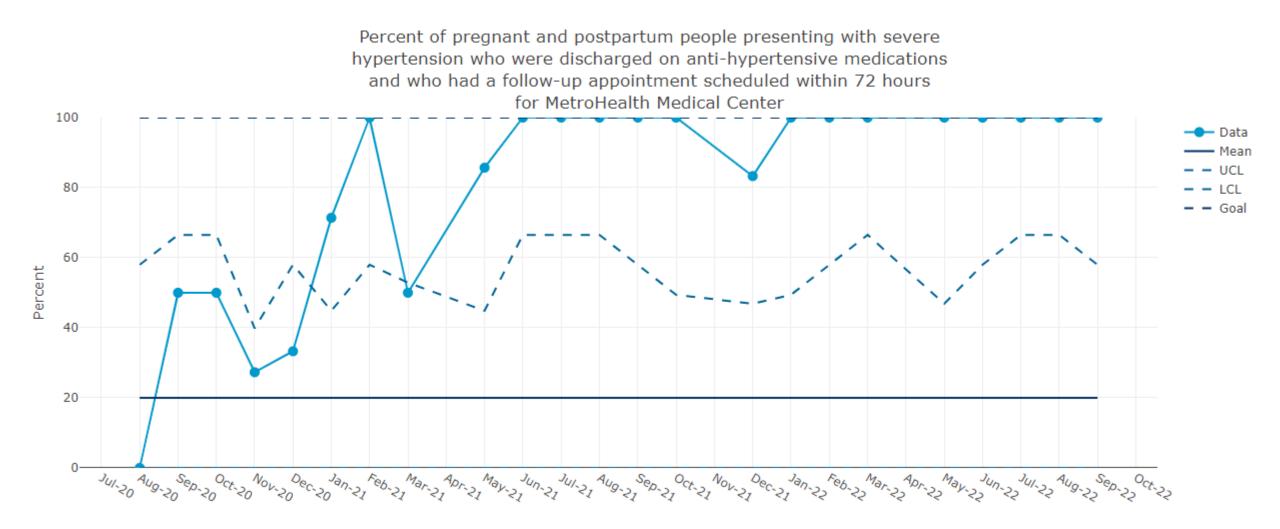
- Reviews post-birth warning signs
- Remote Patient Monitoring BP program introduction

Communication (Oth	er) Schedule BP check within 72h
Specify	Schedule BP check within 72h
Comments:	🗩 🅸 📩 🛃 🛊 Insert SmartText 🖷 😓 🔸 🛼 100% 👻
	Please schedule this patient for a blood pressure RN check visit for within 72h of her expected discharge. Thank you.
Phase of Care:	9
Frequency:	ONCE Once Prior to Procedure Continuous





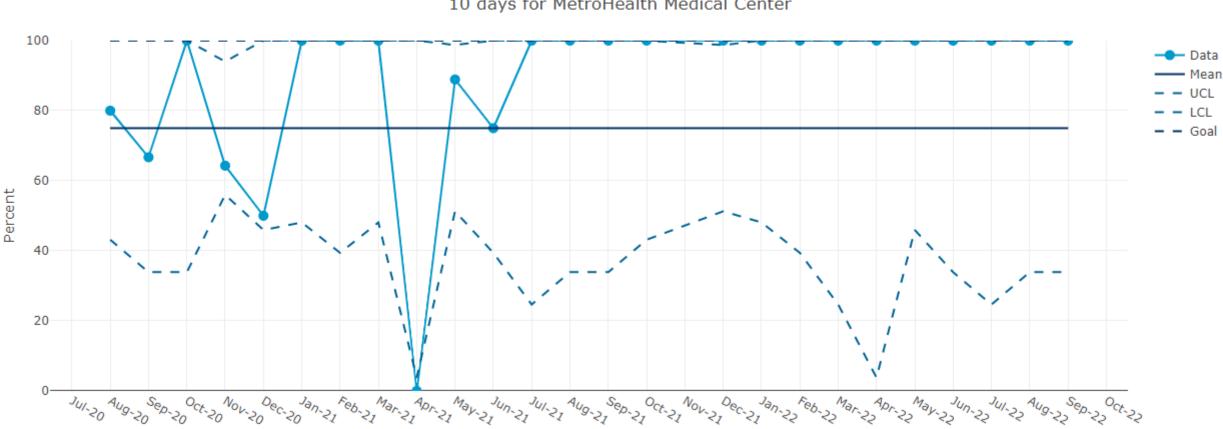
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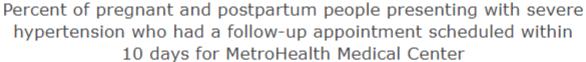






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Example 3 – QBL

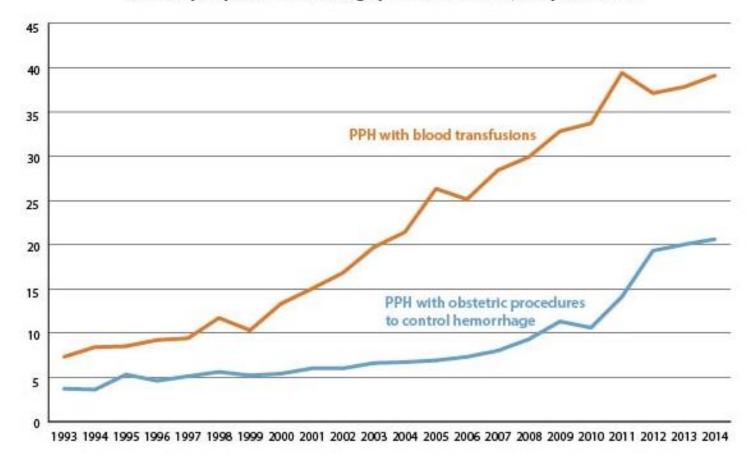






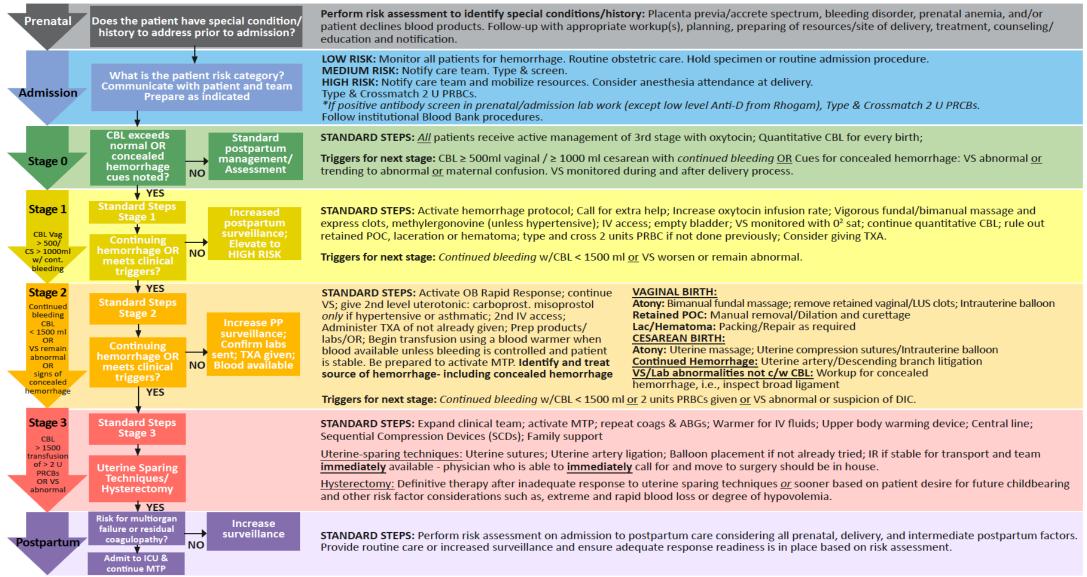
Postpartum hemorrhage rates in the U.S., 1993-2014 (CDC data)

Rates of postpartum hemorrhage per 10,000 delivery hospitalizations





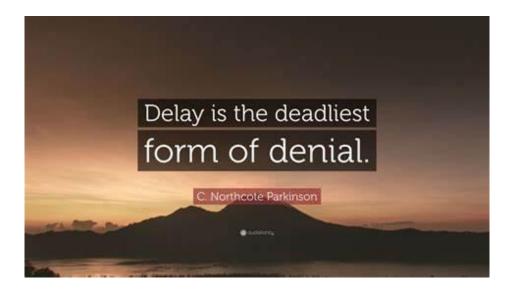
Appendix D: Obstetric Hemorrhage Care Guidelines: Flowchart Format



This figure was adapted from the Improving Health Care Response to Obstetric Hemorrhage: A California Quality Improvement Toolkit, funded by the California Department of Public Health, 2015; supported by Title V funds.

Avoid Delay and Denial

• Hemorrhage algorithm





Terms and Techniques of Describing Blood Loss

EBL		STIMATED BLOOD LOSS: Traditional estimation of blood loss by ooking at the items such as sponges, drapes, blood in ontainers and determining blood loss. Tends to be normalized y over-estimating small losses and under-estimating large osses.	EBL measurements typically done at the end of the case by multiple observers. Research has shown training can improve the technique but that accuracy fades unless repeatedly trained.
QBL Gravimetric		 QUANTITATIVE BLOOD LOSS BY GRAVIMETRIC TECHNIQUE: The blood loss is determined by weighing items and subtracting the dry weight of the sponge, gauze or contained to determine weight. 	The method of QBL measurement has been made easier by imbedded calculation tools in the electronic record and by making sure scales are readily available.
QBL Volumetric		QUANTITATIVE BLOOD LOSS BY VOLUMETRIC TECHNIQUE: The blood loss is determined by observing the total amount of volume containing blood and subtracting the volume represented by amniotic fluid or irrigation.	The method of QBL measurement can be made more accurate and easier if workflow observations, such as brief determinations of volumes of amniotic fluid collection before blood suctioning at CS or before shoulders delivered in vaginal delivery.
QBL Colorimetric		QUANTITATIVE BLOOD LOSS BY COLORMETRIC TECHNIQUE: The blood loss is determined by a device which scans items or containers and estimates the amount by the size of spot (pixels) and intensity of color.	The method of QBL measurement requires specialized equipment and training. Workflow adjustments should be made to ease staff work in the OR and postpartum units.
CBL	Σ	CUMULATIVE BLOOD LOSS: The ongoing blood loss is determined by adding up the individual EBL or QBL measurements for the events and is used to drive management steps and transfusion.	CBL is the best term to communicate the patient's blood loss and should be visible in the patient electronic record and verbalized in communication between providers during events and handoffs.





Example 1: New QBL Data

Flowsheet Rows: Addition of QBL-Surgical, QBL-Non-Surgical and CBL (calculated running total)

Multiple entries possible, direct entry and with calculators Necessary to define units(mls), look back range, encounter boundaries, etc.

Staff education on use of calculators and definitions

Dashboard tracking for QBL measurement

Case Presentation

40 yo g2p1 patient undergoes scheduled routine repeat cesarean

with unremarkable operating room course



Medications Given

≻TXA pre-op at 18:59; delivery at 19:08

>Oxytocin IV on-going post delivery

≻Stage I entered at 20:02

➢ Methergine at 20:27; 20:49

≻Misoprostol 800 mg PR at 20:27

≻Hemabate-not used



Transfusion: 3 U PRBC

Date					
End	Product	Transfused	HGB	HCT	PLATELET COUNT
11/16/22 (1 unit) 645	j mL				
1742	Lab		7.8 g/dL	23.5 %	148 K/uL
1230	Other	645 mL			
0455	Lab		6.7 g/dL	19.7 %	139 K/uL
11/15/22 (2 units) 1,0	070 mL				
2302	Other	365 mL			
1633	Lab		6.8 g/dL	21.2 %	170 K/uL
1215	Other	705 mL			
0555	Lab	Critic	5.7 g/dL al Results. This result	17.4 %	159 K/uL
		, on 11	15 2022 at 0618, and has been read back.		
0128	Lab		7.6 g/dL	23.5 %	224 K/uL
11/14/22					
2110	Lab		9.4 g/dL	29.4 %	196 K/uL
1730	Lab		12.2 g/dL	37.7 %	202 K/uL





Stage O Stage 1 Stage 2

Stage 3

	1935		1946	2000	2002		2006		2017	205	2	2100	0151	0417	Last Filed	
Urine Output			I								I					
Straight/Intermittent Cath Insertion																
Intermittent Cath Volume (mL)																
Incontinent Urine											E E					
Post Void Residual (Non-Calc)											mg	្លាទ្រ				
Bladder Scan Volume (mL)											8					
[REMOVED] Urethral Catheter 11/14/22 18	845 latex 16	6									Misoprostol 800 mg PR	Attending				
Intake (mL)											rost	ite				
Urine Output (mL)											dos	At			1200	
Stool Output											Ξ					
Stool (mL)																
Stool Occurrence																
Incontinent Stool											ы В	စီ				
Stool Amount										d	2 n	2				
Stool Consistency (Adult/Peds)										SO	0	0				
Stool Consistency (Infant)	¥									I	ine	in un				
Stool Color										OB Hosp	ere					
Emesis/Gastric Output										0	Methergine 0.2 mg	Methergine 0.2 mg				
Emesis											Σ	Σ				
Emesis Occurrence																
Blood Output																
Cumulative Blood Loss	(646			1	039	12	279	1697		2315				2315 mL	••
Calculated Quantitative Blood Loss Total - Surg		646			E	393	E 2	240	418	E	618				618	
Blood Loss																
Pad Count																



Recommendations for Our Response

- ➢Begin Stage 1 measures Methergine and Bimanual at 20:02
- Stage 2 Meds at 20:10 (Misoprostol oral) if not effective place Bakri or Jada
- Second TXA given amount of bleeding



QBL/CBL as data...



Can reduce delay in response



Quantitate number of cases by hemorrhage stage/meds used/transfusion



Build alerts to guide response



Follow bleeding on grease boards for oversight and improving response



Example 4—NTSV Cesarean Birth rates



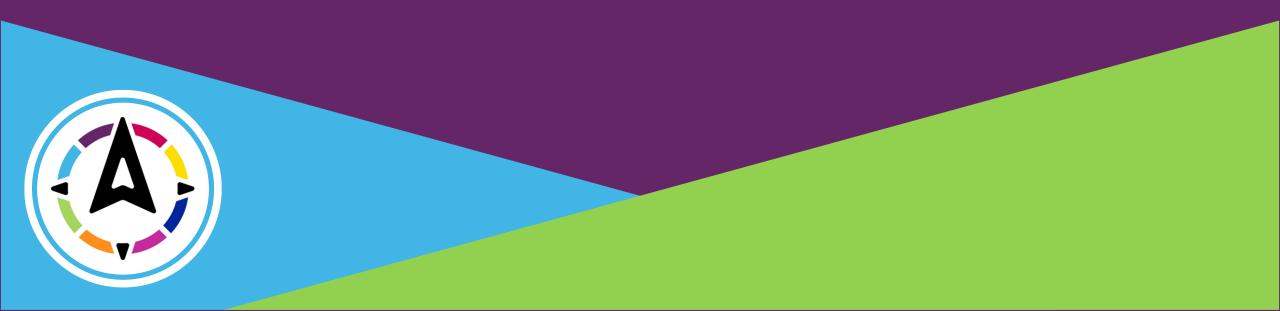
NTSV-CSR Analysis

Fetching data about risk factors, clinical parameters

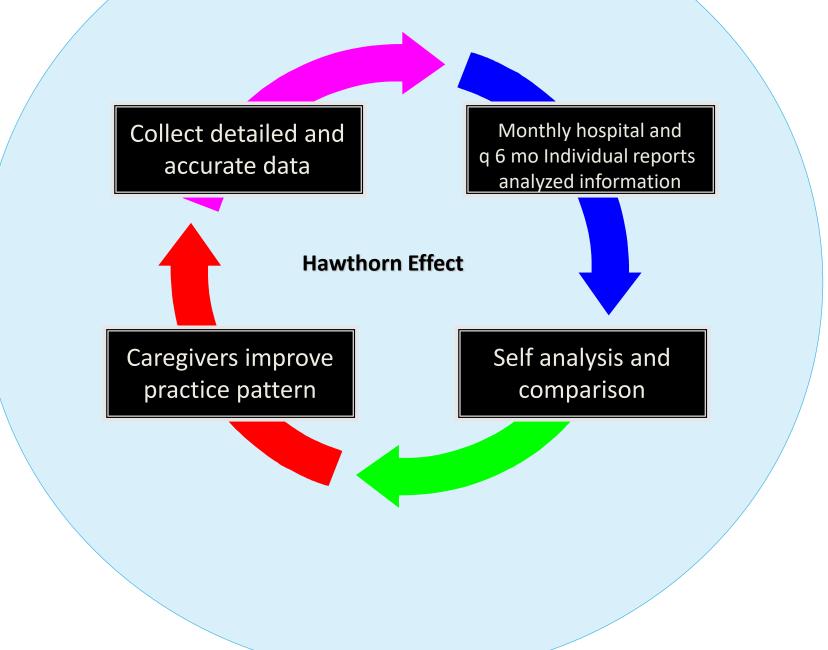
Involves identifying data fields, flowsheet rows and calculated values

Critical for helping hospitals/individual providers understand clinical changes needed for avoiding cesarean deliveries safely

Background

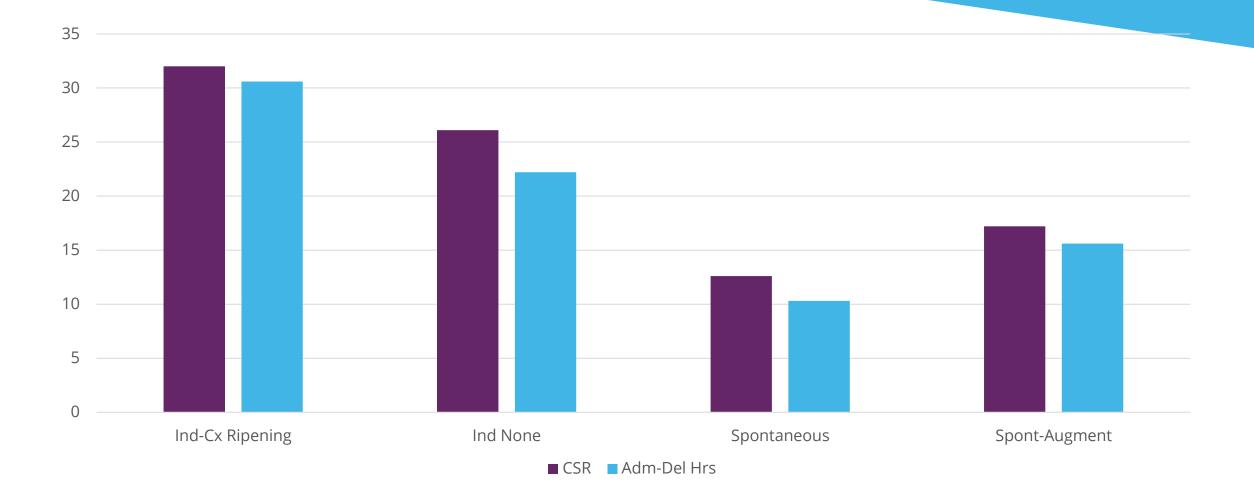


PROVIDING DATA FEEDBACK TO LOWER CSR





Effect of Labor Type



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Provider Variance

NTSV CSR	% Spont	% Induc	% No Labor	CSR- Spont	CSR- Induc	CSR-No labor
23.3	62.4	34.1	3.5	15.9	28.9	100
21.8	48.1	43.6	8.3	12.5	17.2	100
24.4	53.0	45.0	1.8	14.1	32.0	100
26.6	60.7	34.1	5.1	20.8	25.9	100
38.7	54.5	35.4	9.7	17.6	54.5	100
44.0	38.9	55.9	5.1	34.8	45.5	100
30.3	52.0	41.7	5.5	19.5	34.8	100



Types of Measures for NTSV CSR

≻Outcome measures

- ➢Process measures
- ➢Balancing measures
- ➤Structural measures





Examples Measures

≻Outcome

- NTSV CSR
- NTSV CSR after Ind
- By labor type
- Length of labor
- ≻Balancing
 - UNC, SMM, Apgar scores

Process Metrics

- Admission Cms by labor type
- Induction rate
- Cervical ripening rate



Data Extraction Sources

- Admission date/time
- Delivery date/time
- ≻Labor type
- ➤Indications
- Delivery type
- ►EDD

➢Flowsheet rows

- Cervical exams
- VS
- Oxytocin infusion



Tool: Reporting Workbench

 $\leftrightarrow \rightarrow -$

~

Q

Library

My Reports

Epic 🔻 🧊 Service Task 🔤 In B 10 🖬 🛱 😝 DCL NSTV R

Se Modify

AIM

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{ A }

Task 🔜 In Basket 🏚 Patient Station 🐛 Telephone Ca 📮 🛊 🗐 🖓 🔋 Reports 🛛 🗙	II 🎽 Chart 🔎 My Reports	👫 L&D Manager 🔮 L&D (Grease Board 🕧 UpToDate 🔑 Po	ersonalization 👻 📋 Orders Only	Remind Me	🛱 Schedule 💻 Use	r SmartSets	» 🕹 - 🏓 🎹 😵	i i i i i i i i i i i i i i i i i i i	re 🕒 Log Out		
NSTV Report [47110973] as of Tue	11/2/2021 9·28 ΔI	M								@ Z X		
ers \mathcal{P} Options - \mathbf{E} Chart \mathbf{V} FYI	11/2/2021 J.20 A	**										
il Indications for CS										Select All		
ery Location	Admit Date/Time	Delivery Date/Time *2	Onset Date Onset Time	Crv. Rp. Dt. Induction Date	Induction Time	Baby Name	Delivery Method	C-Section Indications	Delivering Clinician	^		
PROVIDENCE ST E MEDICAL CENTER	11/02/2021 0543	Tue Nov 2, 2021 07:51:00					C-Section, Low Transverse					
PROVIDENCE ST	10/31/2021 2011	Mon Nov 1, 2021	11/01/2021 1116	10/31/2021	2240		C-Section, Low	Arrest of descent				
E MEDICAL CENTER		23:15:00					Transverse					
PROVIDENCE ST MEDICAL CENTER	10/30/2021 1942	Mon Nov 1, 2021 21:56:00	11/01/2021 0035	10/30/2021	1942		C-Section, Low Transverse	Failure to Progress				
PROVIDENCE ST	10/29/2021 1043	Mon Nov 1, 2021	10/31/2021 1900	10/29/2021	1645		C-Section, Low	Arrest of descent				
E MEDICAL CENTER		16:28:00					Transverse					
PROVIDENCE ST MEDICAL CENTER	11/01/2021 0557	Mon Nov 1, 2021 07:55:00					C-Section, Low Transverse					
PROVIDENCE ST	10/31/2021 0800	Sun Oct 31, 2021	10/31/2021 0600				C-Section, Low	Arrest of descent				
MEDICAL CENTER	10/01/0001 0055	21:57:00					Transverse					
PROVIDENCE ST MEDICAL CENTER	10/31/2021 0255	Sun Oct 31, 2021 06:09:00					C-Section, Low Transverse					
PROVIDENCE ST	10/28/2021 2220	Sat Oct 30, 2021	10/29/2021 0622				C-Section, Low	Arrest of descent				
PROVIDENCE ST	10/29/2021 1226	11:27:00 Fri Oct 29, 2021					Transverse C-Section Low	Discutation and the				
E MEDICAL CENTER	10/29/2021 1226	16:45:00					Transverse	Prior uterine surgery				
PROVIDENCE ST	10/29/2021 0536	Fri Oct 29, 2021					C-Section, Low					
MEDICAL CENTER PROVIDENCE ST	10/28/2021 1005	07:58:00 Thu Oct 28, 2021	T Report Settings - DCL NT	SV Hoag [27513484]								
MEDICAL CENTER	10/20/2021 10000	12:37:00	Crit <u>e</u> ria Disp <u>l</u> ay	Appearance Sum		Layout Tool	ar <u>O</u> verride	General				
Observe Schart # OB History Gravida Pr 6 33 SAB T		Term 3 Ectopic	Birth date From: T-30 (11/20)	Find Criteria Enter 2022) and To: T (12/20/2		n, or click the se	arch icon to brows	se available criteria		ρ	*	1
3		Letopi		tmont								
# Outcome Date	GA	Labor/2nd	Delivery depart	unent						~	Ĩ	ш
1 SAB 2 SAB			HHN LABOR AND	DELIVERY OR								
3 SAB			HHI LABOR AND	DELIVERY								
4 Term 04/14/18	39w0d											_
5 Term 10/18/19	39w0d		Delivery meth	od						*	(i)	俞
6 Term 11/02/21 Name: PARAS GIRL MOM GENESIS	39w0d											
esults met filter on Presentation Clear All			C-Section, Classic									
			C-Section, Low Tra C-Section, Low Ve C-Section, Unspec	rtical OR								
			GA at birth							*	1	ŵ
			Weeks: Greater th	an 37 and Days: (none)								
_			Multiplicity							*	(i)	ŵ
Systems Corp	oratio	n.	1									
			Report Logic AN	D					ž	Show sea	arch si	u <u>m</u> r

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▶ Run 🔲 Save 🗐 Save As 🗰 Restore 🗙 Close

Chart Review: Generating Lists

➤Chart review made more efficient by pulling discrete data without having to search through record.

Being able to open patient encounter without having to search

for each chart for reviewing notes, etc.



Export to Excel for chart review, patient enrollment, etc. categorize the type of cesarean, pair with the ACOG/SMFM criteria

SJO NTSV Executive Summary by week

<u>July 2020</u>

Week:	N: # NTSV fallouts	D: # of cases	% for week	Documented c/s reason	Attending	Decision making MD/Nurse	notes	Recom menda tion	ACOG Criteria met
July 3-9	2	20	10%						
1				Non-Reassuring FHR			38.3 weeks <u>decels</u> in office; attempted ind. multiple prolonged <u>decels</u>		Yes
2				Failed Induction			40.1 weeks sent from MFT for ind.		No
July 10-16	5	25	20%						
1				Non-Reassuring FHR			40 weeks labor (lates, temp, mec)		Yes
2				Non-Reassuring FHR			39.2 weeks admitted for decels		Yes
3				Maternal Request			37.2ind for elevated BP's. 2+ day labor and patient requested for maternal exhaustion an 8cm for 5 hrs		
4				2 nd Stage Labor Dystocia			40.5 ind.		Yes
5				2 nd Stage Labor Dystocia			40.4 <u>ind</u>		Yes
July 17-23	6	36	16.7%						
1				Non-Reassuring FHR			39 weeks admitted for Dec. FM		Yes





Final tips

- ≻Get to know your analyst (!)
- Solicit feedback from end users
- Check out the tools from Epic Foundation
 - Carepath
 - Care Companion
 - Order set
 - Reporting tools
- ≻The EMR can work for you





The following report is proprietary information and constitutes trade secrets of The MetroHealth System and may not be disclosed in whole or part to any external parties without the express consent of the Metrohealth Systems. This document is intended to be used internally for The MetroHealth System discussion.

Questions?





A Thank you!

The recording will be emailed to all attendees once ready

<u>Be sure to complete</u> the evaluation <u>survey!</u> It will pop up in your browser as you exit the session

Remember to

register for

upcoming

educational

offerings!

Any questions about this COL or the series can be sent to aimdatasupport @acog.org