2022-2023 Data Support COL Educational Offering #1

Getting Started With Data:
Assessing and Choosing a QI Data
Collection Platform



Wednesday
December 7, 2022
3:00 – 4:30PM EST



ALLIANCE FOR INNOVATION ON MATERNAL HEALTH

The Alliance for Innovation on Maternal Health is a national, cross-sector commitment designed to support best practices that make birth safer, improve maternal health outcomes, and save lives.

You can find more information at saferbirth.org.

This program is supported by a cooperative agreement with the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number UC4MC28042, Alliance for Innovation on Maternal Health. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.



- ▶ You are **muted** upon entry to the call.
- ▶ You will have the ability to unmute yourself during Q&A times.
- ▶ We encourage participants to remain muted to reduce background noise.
- ▶ If you are experiencing technical difficulties, please chat an AIM staff member or email aimdatasupport@acog.org

This presentation will be recorded.

Both the slides and recording will be available on the AIM Data Resources Webpage and shared in the follow-up newsletter.





- 2 Upcoming Data COL Events and Additional Supporting Resources
 - 3 Speaker Presentation: Dan Weiss; Amy Ladley; Stephanie Trusty
- 4 Breakout Session

5 Closing



Meet the National AIM Data Team



Isabel Taylor
Data Program
Supervisor



Inderveer Saini Program Data Analyst



Rekha KarkiProgram Data Analyst



David LaflammeEpidemiology
Contractor

Upcoming Data COL Events and Additional Resources





Office Hours Opportunity

Questions about REDCap?
Sign up for Office Hours with
Dan Weiss

December 8, 2022 10:30PM-11:30PM (EST) Questions about LifeQI?
Sign up for Office Hours with
Amy Ladley

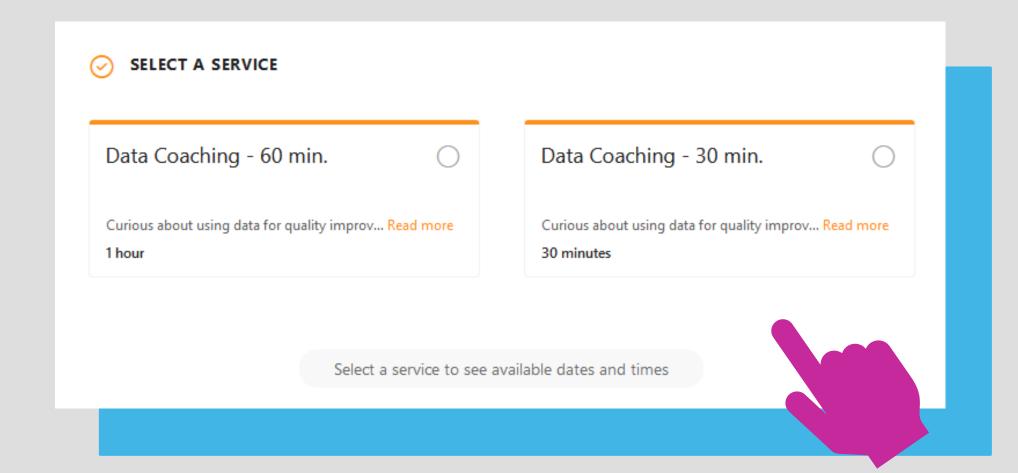
December 12, 2022 12:00PM-1:00PM (EST) Questions about SimpleQI?
Sign up for Office Hour with
Stephanie Trusty

December 13, 2022 11:00PM-12:00PM (EST)

Register at saferbirth.org/aim -data/resources/
Click Resource Type and Select 2023 Data Support COL



- ► Have broader questions about using data for quality improvement and AIM data processes? Sign up for data coaching!
- Available to state, jurisdiction, and hospital teams
- ► Available December 2022 through August 2023



Register at saferbirth.org/aim -data/resources/
Click Resource Type and Select 2023 Data Support COL



Supplemental Funding Opportunity

- AIM has dedicated supplemental funding available to support data and reporting projects.
- Supplemental funding for data and reporting projects can be submitted via a project narrative through AIM's <u>Supplemental Funding</u> Form.

Only states and entities with an executed subaward agreement with ACOG are eligible for COL supplemental funding.



Upcoming Educational Offerings

Register at saferbirth.org under Resources > Events

Too Many Measures and Too Little
Time: Strategies for Prioritizing and
Adapting QI Data Collection for
Lower -Resourced Settings

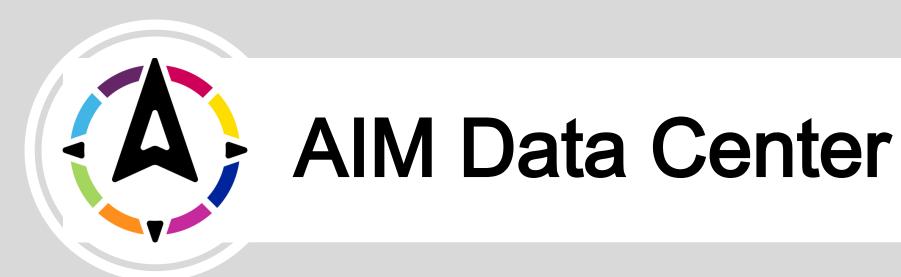
January 2023 TBD Using Data for QI: Interpreting Variation and Trends in Lower Volume Facilities

February 3, 2023 3:00PM-4:30PM (EST)

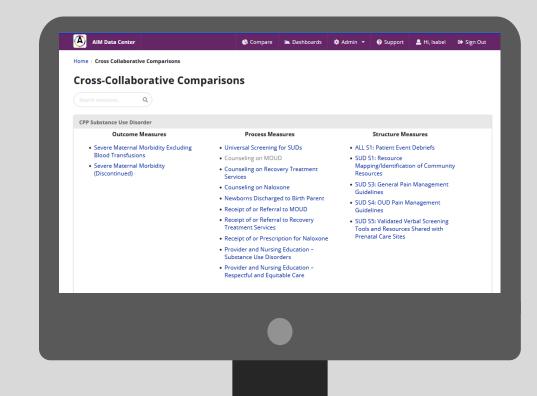


How did you find us?





- ▶ A national data submission system and quality improvement tool
- ► Used by AIM state-based teams to report, monitor and benchmark maternal health clinical quality improvement data as part of AIM patient safety bundle implementation
- ► Available to AIM state-based teams upon execution of a subaward agreement, including a Data Use Agreement, with ACOG AIM
- ► The AIM Data Center **does not**:
 - ► Collect personal health information
 - ► Make available data attributable to identifiable facilities to the AIM National Team or HRSA MCHB





Decision Making About the AIM Data Center

Use the AIM Data Center When:

- You do not have the resources to develop and maintain your own data collection system
- You do not have the resources to regularly upload process and structure measures data on hospitals' behalf

Explore or Use Another Data Collection Tool When:

- You are already (successfully) using a pre-existing data collection system
- Your have the resources to maintain a data collection system and submit process and structure measures data to AIM
- You want more customizations than the AIM Data Center can accommodate



- Schedule some time with the AIM Data Team to review the most recently updated Data Center and assess if it will meet your needs
- ► Ask if we have capacity to accommodate your requests for customizations
- ▶ Reflect on whether a self-developed data collection system is sustainable in terms of:
 - **▶** Costs
 - ► Staffing required to support updates

If you choose to use another data collection tool, share your data collection plans and tools with the AIM Data Team early and often to ensure data collected are compatible with the AIM Data Center

Final Notes

- ▶ This presentation focuses on 3 frequently used data collection tools:
 - ► SimpleQI
 - ▶ REDCap
 - ► LifeQI
- ► These are not the only tools available for data collection and reporting for AIM
- ▶ Do not take any discussion of these tools by AIM as endorsements
 - ▶ We want to share options and others' successes
 - ▶ Do your research
 - ► Talk to the AIM Data Team or the educational offering's faculty to help with decision making





Dan Weiss, MPH Program Manager, ILPQC



Amy Ladley, PhD Program Manager, LaPQC



Stephanie Trusty, RN, BSN Nurse Clinician, Iowa HHS

Collaborative Data Collection Systems:

balancing your time and money

Stephanie Trusty, Dan Weiss, Amy Ladley



Data Collection for QI

There are a lot of systems you can use. Some you can purchase, some are free, some you can build...

We are going to talk about three through the lens of our decision-making process to give you some insight into our process.



At the Beginning of Your Journey, Ask:

- . What are our data collection goals?
 - For the collaborative? For hospitals?
- . What tools and resources do we need to achieve these goals?
- . What are our equity-specific goals and what does that mean in terms of data collection?
- . Where are our gaps in knowledge/capacity/time when it comes to data collection/analysis/visualization? What about hospitals?



The Iowa Maternal Quality Care Collaborative (IMQCC)

Stephanie Trusty, RN, BSN

Iowa Department of Health and Human Services







Iowa AIM Participation



Non-AIM Hospital with L&D service



- ■State population is 3.19 million
- □36,144 occurrent births in 2021 (provisional data)
- □145 hospitals in the state
- □56 hospitals with open L&D units
- ■1 freestanding birthing center
- ■43 hospitals participated in Safe Reduction of Cesarean Birth.
- □ 56 hospitals (100%) participating in OB Hemorrhage Bundle

Data Reporting Routine - Outcome Measures

	Denominator	Numerator	Reporting	Equity
Obstetrical Hemorrhage Rate	All births at your facility	Births with cumulative blood loss >1000mL	N/D monthly	Detect health disparities: Examine by primary payer and race/ethnicity
Obstetrical Transfusion Rate	All births at your facility	Births where any blood product was transfused related to a hemorrhage	N/D quarterly	
Severe Morbidity from Hemorrhage	All births at your facility	Births where 4 or more units of blood products were transfused and/or ICU admission occurred following hemorrhage	N/D quarterly	



Data Reporting Routine - Process Measures

	Denominator	Numerator	Reporting	Equity
Hemorrhage Risk Assessment*	All birth admissions (sampling strategy = 20 cases)	Number of birth admissions that had a hemorrhage risk assessment completed and risk level assigned at least once between admission and birth	N/D monthly	Detect health disparities: Examine by
Quantified Blood Loss*	All birth admissions (sampling strategy = 20 cases)	Number of birth admissions that had measurement of blood loss using quantitative and cumulative techniques	N/D monthly	and race/ethnicity



Data Reporting - Process Measures

	Denominator	Numerator	Reporting	Equity
Patient Support after Obstetric Hemorrhage*	All cases of Obstetric Hemorrhage (blood loss >1000mL)	Among the denominator, those who received a verbal briefing on their sentinel event(s) by their care team prior to discharge	N/D quarterly (high volume facilities may want to report monthly)	Detect health disparities: Examine by primary payer and race/ethnicity
Multidisciplinary Case Review*	All cases of Severe Morbidity from Hemorrhage (see outcome measures)	Number of completed structured case reviews among the denominator	Quarterly	Look for systems issues that may have unfairly disadvantaged low-income and racial minorities



PQC Data Reporting Routine - Structure Measures

	Description	Reporting
Patient Event Debrief*	Has your department established a standardized process to conduct debriefs with patients after a severe event?	
Clinical Team Debriefs*	Has your department established a standardized process to conduct formal debriefs with the clinical team after a case with major complications?	
Multidisciplinary Case Reviews*	Has your hospital established a process to perform multidisciplinary systems-level reviews on cases of maternal morbidity (including, at minimum, cases with ICU admission and/or transfusion of 4 or more units of blood)?	Report on 1-5 scale: 1 (not started) to 5 (fully in place).
Hemorrhage Cart*	Does your facility have obstetric hemorrhage supplies readily available in a cart or mobile box?	Quarterly
Postpartum Warning Signs*	Has your department developed/curated patient education materials on urgent postpartum warning signs that are culturally and linguistically appropriate?	
Quantitative Blood Loss*	Does your facility have the resources and supplies readily available to quantify cumulative blood loss for both vaginal and Cesarean deliveries?	



PQC Data Reporting Routine - Structure Measures

	Unit Policies & Procedures (Reviewed and updated in the last 2 years)	
OB Rapid Response*	Does your hospital have an obstetric rapid response team appropriate to the facility's level of care?	Report on 1-5 scale: 1 (not started) to 5 (fully in place). Quarterly
Hemorrhage Management Plan*	Does your hospital have a standardized, stage-based obstetric hemorrhage emergency management plan with checklists and escalation policy?	
Massive Transfusion Protocol*	Does your hospital have emergency release and massive transfusion protocols?	
Bloodless Medicine*	Does your hospital have a protocol for patients who decline blood products but may accept some components and/or alternative approaches?	

^{*} Measures reported to AIM



	Staff Education & Trainings			
Nursing Education on Hemorrhage*	At the end of this reporting period, what cumulative proportion of OB nurses (including L&D and Postpartum) has completed within the last 2 years an educational program on Obstetric Hemorrhage that includes the unit-standard protocols and measures?			
Nursing Education on Respectful Care*	At the end of this reporting period, what cumulative proportion of OB nurses (including L&D and Postpartum) has completed within the last 2 years an educational program on respectful and equitable care?	Report estimates in 10% increments		
Provider Education on Hemorrhage*	At the end of this reporting period, what cumulative proportion of physicians and midwives has completed within the last 2 years an educational program on Obstetric Hemorrhage that includes the unit-standard protocols and measures?	(round up) Quarterly		
Provider Education on Respectful Care*	At the end of this reporting period, what cumulative proportion of physicians and midwives has completed within the last 2 years an educational program on respectful and equitable care?			
Unit Drills & Simulations				
Number*	How many OB drills (in situ or simulation lab) were performed on your unit for any maternal safety topic?	Quarterly		
Topics*	What topics were covered?			

^{*} Measures reported to AIM



Choosing a Reporting System

priorities

- Data collection and some analysis
- Shared-learning and collaboration
- Project management
- Easy to use

concessions

Willing to give up what we wanted to stay within our budget



SimpleQI -

- . Using since: May 2021
- . Why did you settle on this one? Matched most of our priorities and the price was within our budget.
- . Adding users The subscription price is based on number of teams, team can have unlimited users
- . AIM interface? Not yet they are working on export that will be formatted in the way AIM wants the data.
- . Click on their logo to visit their website simpleqi



SimpleQI

pros

- One site for data collection
 Currently have to and analysis, team collaboration and project management.
- User friendly
- Reasonable price

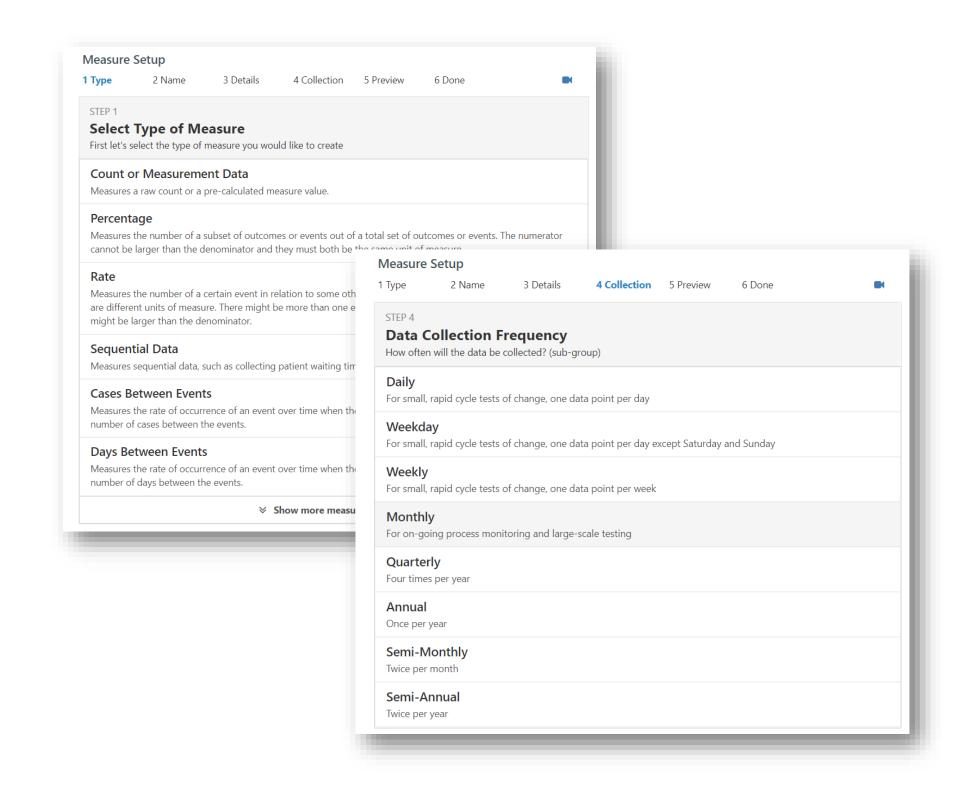
cons

reformat data before sending to AIM.



Data Collection, Analysis and Visualization

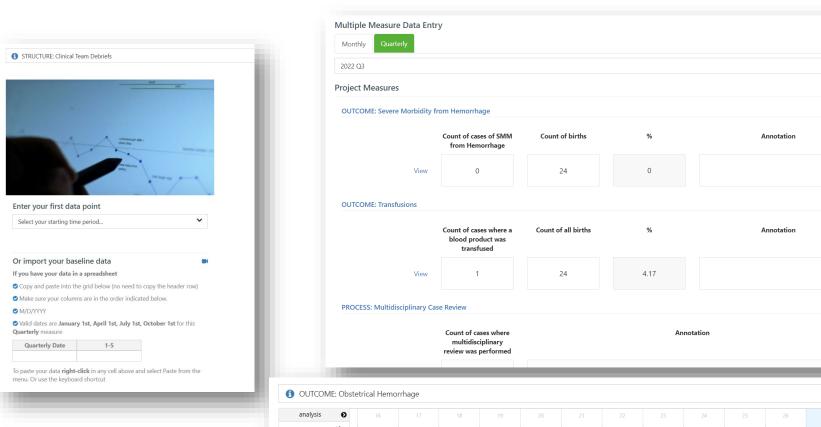
- Customized measure configuration
 - Multiple measure types
 - Pre-configured data collection frequencies to ensure consistent time periods
 - ➤ Project level measures teams use the same configuration
 - > Team level custom measures
 - Optional data stratification. For example, race and gender.





Data Collection, Analysis and Visualization

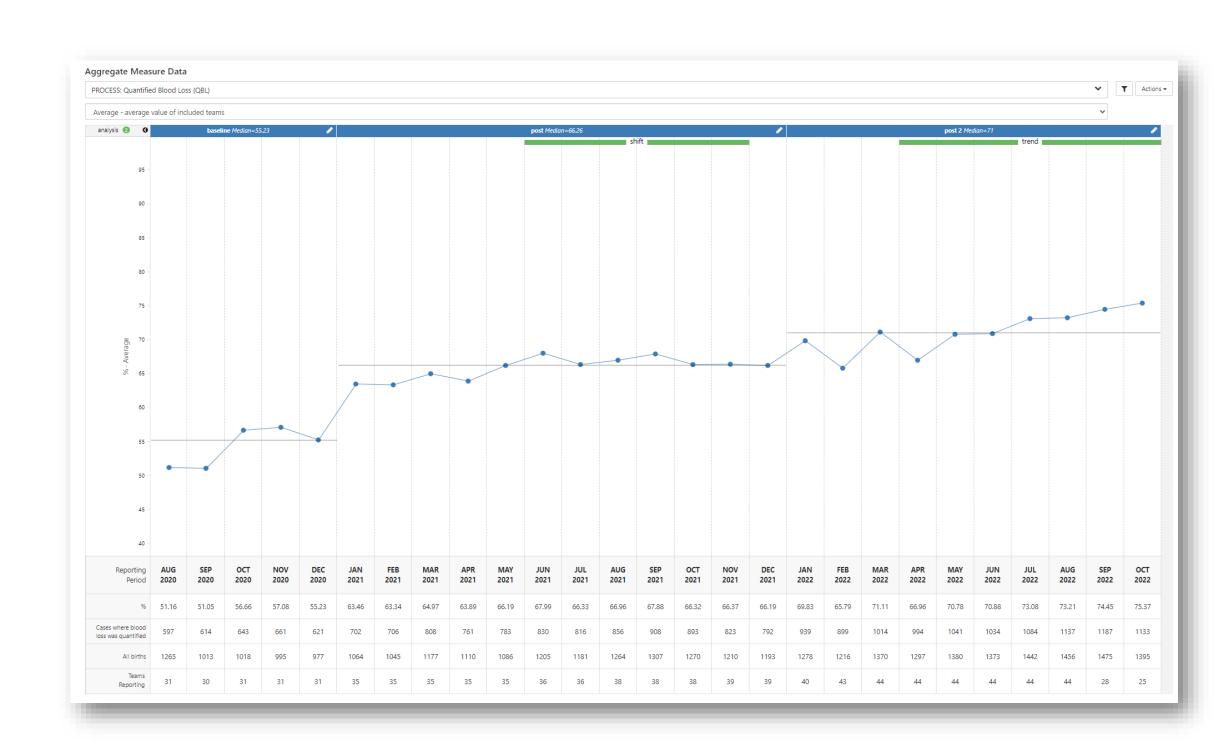
- Baseline data import from Excel
- Custom forms for measure data collection
- Data export with AIM+ hospital codes and measure codes to ease integration/importing



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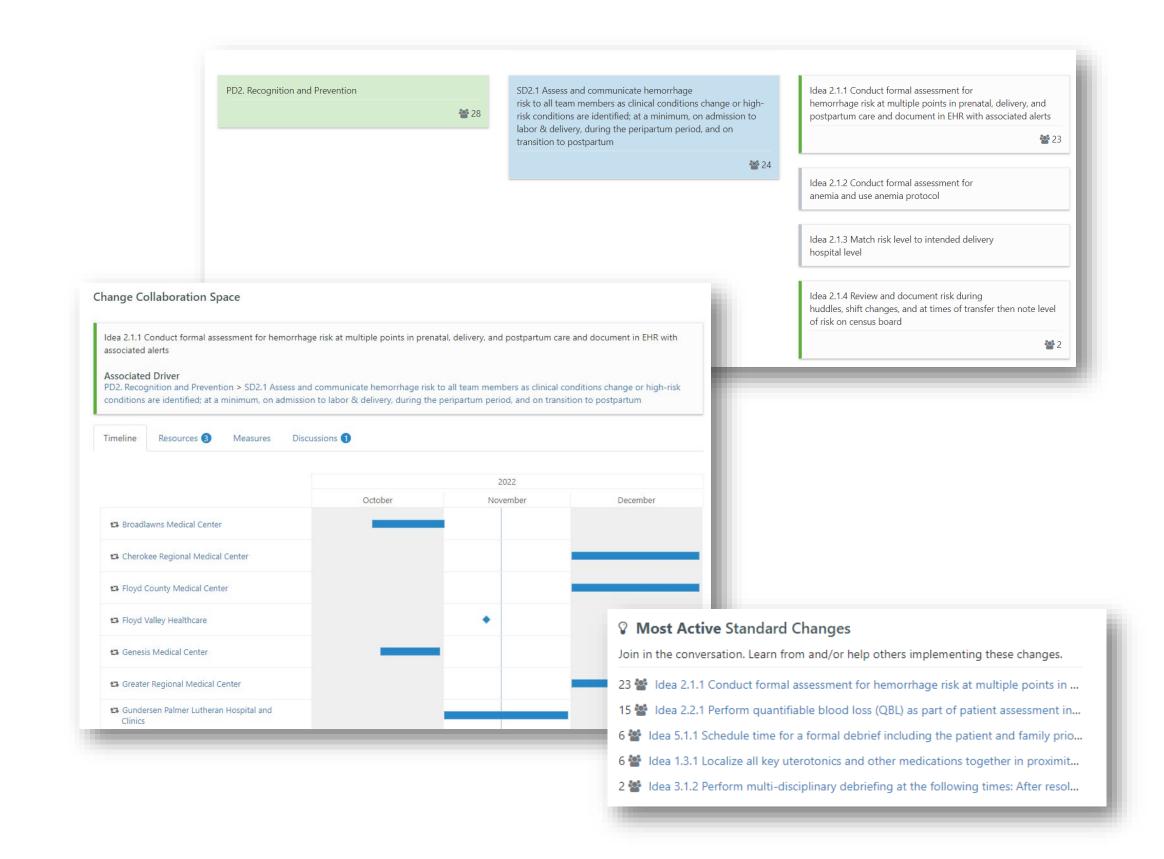
Data Collection, Analysis and Visualization

- Automatic run-chart creation and rule detection
- Median configurations to adapt to new levels of performance
- Project level analysis of measure data- aggregate and small multiples



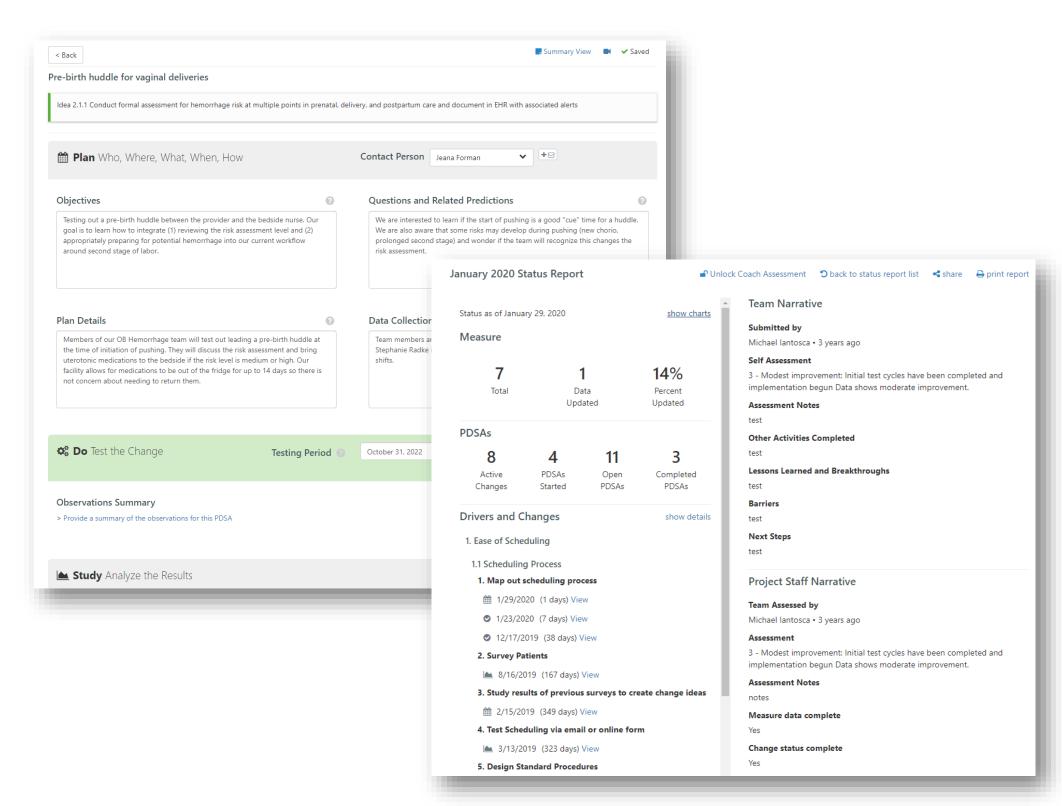
Shared Learning and Collaboration

- Shared driver diagrams and change package to enable hospitals to rapidly learn from each other's improvement efforts
- Collaboration spaces that provide focused hubs for each change concept
- Discussion areas for realtime collaboration and focused communication



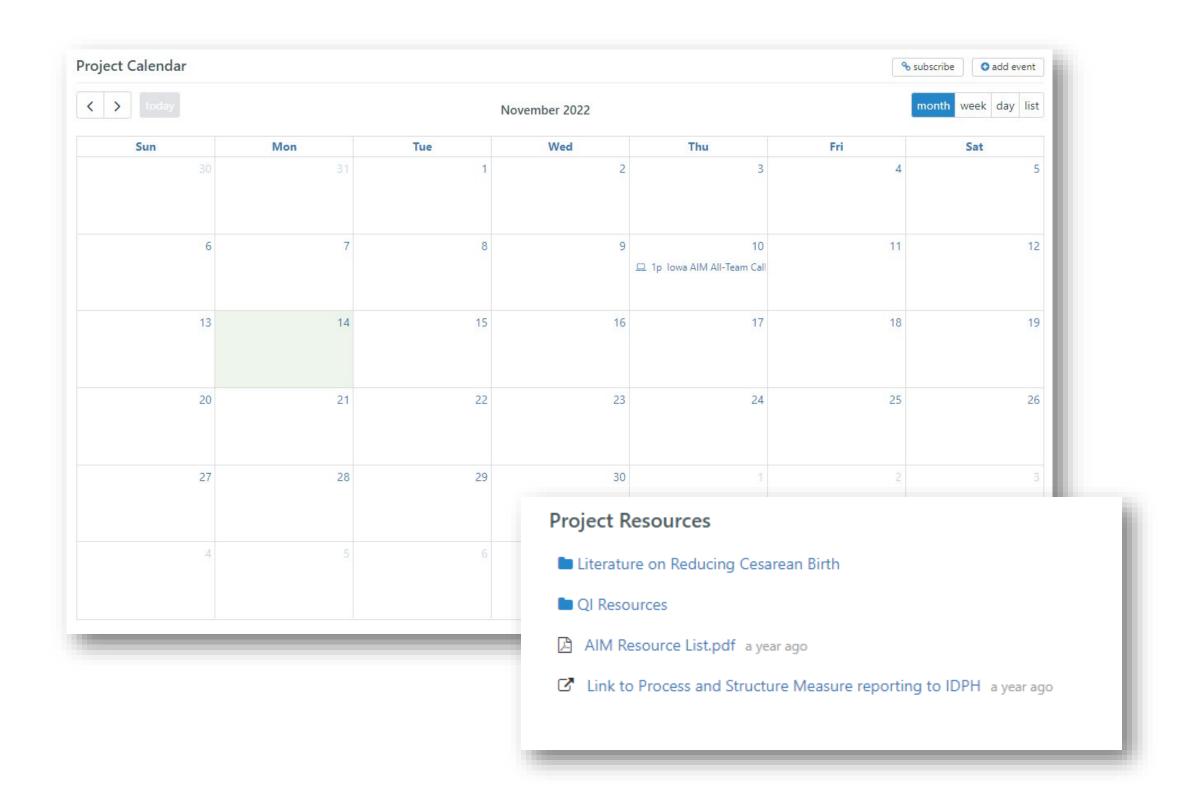
Project Management and Coaching

- PDSA tracking and reporting
- ➤ Hospital and Coach monthly reports with integrated PDSA activity and measure data to support assessment of improvement work



Project Management and Coaching

- Shared calendar for meetings, deadlines and milestones
- File uploads for project and hospital level resources

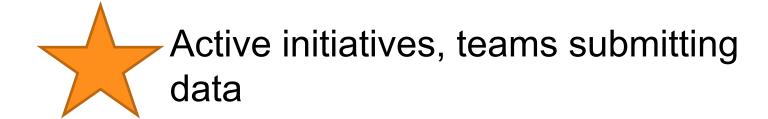




Illinois Perinatal Quality Collaborative (ILPQC)



ILPQC



Abbreviations:

- Babies Antibiotic Stewardship Improvement Collaborative = BASIC
- Promoting Vaginal Birth = PVB

Contraception (LARC) Golden Hour 26 Teams

Mothers and Newborns affected by Opioids (MNO) - Neonatal 88 Teams

Immediate Postpartum Long

Acting Reversible

Improving Postpartum

Access to Care

Mothers and Newborns affected by Opioids (MNO) - Obstetric 101 Teams

Neo BASIC Equity & Safe 82 teams Sleep

Birth Equity

86 teams

Early Elective Delivery 49 teams

Neonatal

Nutrition

18 teams

Birth Cert Accuracy 107 teams

Maternal Hypertension 112 Teams

2014

2015

2016

2017

2018

2019

2020

2021

2022

PVB

94 teams

2023



ILPQC Data System



*Note: Option available to manually upload data into Zoho

Data forms and report formulas created by ILPQC Staff

Data consulting group extracts and repackages data (analysis sql) into Zoho and develops reports based on formulas given



ILPQC Data Reporting Routine: Data Reporting Frequency

- Monthly Process & Outcome Measures (per patient data & random sample of charts)
- Monthly Hospital Measures (structure measures, population level data)

Examples:

- Collection of all opioid-exposed dyads
- Collection of random sample of 10 charts a month from all delivering patients to assess for documentation of screening for OUD with validated tool

Examples:

 Structure measures: does hospital have standardized protocol in place to screen all pregnant patients with a validated tool for OUD on Labor & Delivery



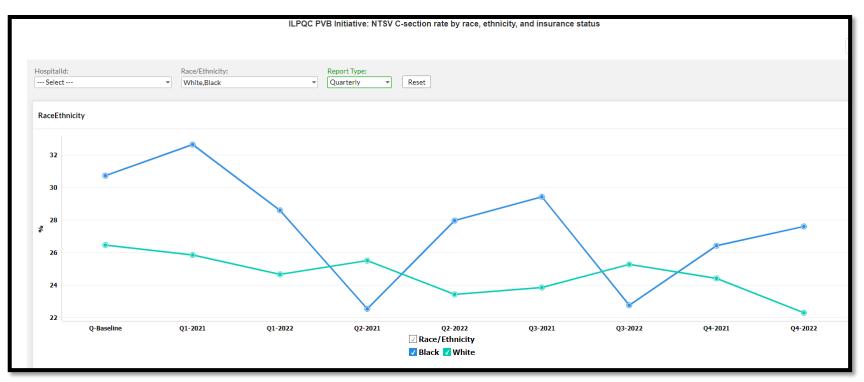
ILPQC Data Reporting Routine: Stratification

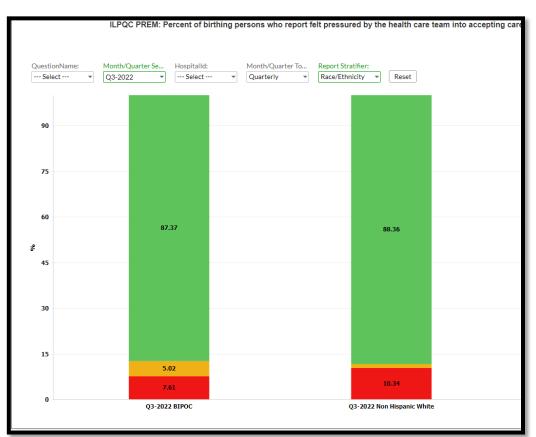
- ➤ ILPQC creates formulas to stratify measures by race, ethnicity, and insurance status
- Implements a race and ethnicity stratification hierarchy to code multiple choice race and ethnicity questions into categorical variables

Examples:

- NTSV C/S data stratified by race and ethnicity
- ☐ Birth Equity Patient-Reported Experience Measure







ILPQC Data Reporting Routine:

Data Cycle

Data Collection Hospital teams collect data on structure, process, and outcome measures

Team uses data to drive Quality Improvement at their hospital

ON MATERNAL HEALTH

Decide next QI steps for team

Input data into ILPQC Data System

Team input data into ILPQC REDCap Data System for rapid response of real time data

Review reports on structure dashboards, process, and outcome measures to compare data across time and across hospitals

Review of reports with team during monthly QI meetings

ILPQC Data Reporting Routine: Visualization

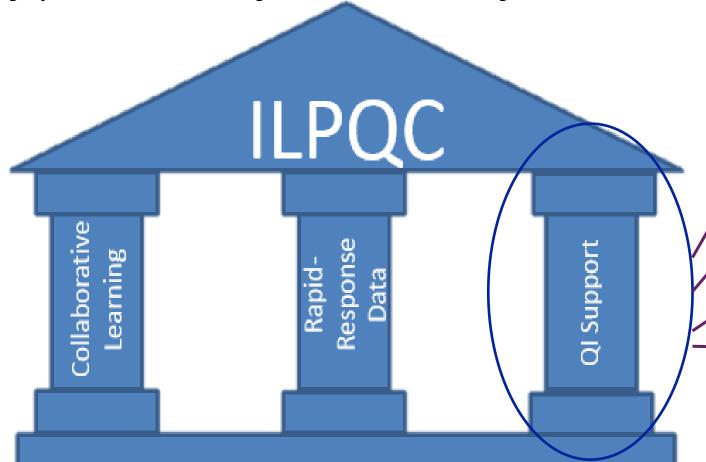
- > Run Charts
- > Area Charts
- Stacked Bar
 Charts
- Dashboards





ILPQC Data Reporting Routine: Data Used for 1:1 QI Support

ILPQC hospital teams work to implement evidence-based care guidelines to facilitate every provider, every nurse providing optimal care to every patient, every time, in every unit.



Monitor monthly QI data for teams not meeting goals

1:1 QI coaching calls with teams not reaching goals

Grand rounds speakers bureau presentations

Focused QI topic calls with mentor hospitals



Choosing a Reporting System

priorities

- Ability for hospital teams to access reports in realtime
- ➤ Ability for reports to be visualized in comparison to the collaborative

concessions

The specific visualization platform, didn't use "REDCap Reports"



REDCap & Zoho Analytics

- ➤ Using since 2013
- ➤ Why did you settle on this one: REDCap account separate instance at Northwestern University
- Adding users: add users to "Data Access Groups" to submit data to their hospital & view reports compared to collaborative in aggregate & hospitals of similar perinatal levels



Utilize the Aim Data Resources

- AIM Data Collection Plan: descriptions and definitions for bundle required measures for collection
- Activity for consideration: Conduct a crosswalk of the measures/definitions your state collaborative collects and how it aligns with the AIM measures.
- The closer they are in similarity; the less manual data maintenance needs to be conducted to recode!













ILPQC Data System

pros

- Ability for hospitals to view reports in real time compared to their peers
- Ability to have stratified reports by race, ethnicity, insurance status

cons

➤ ILPQC developed a strong relationship with a developer to code and create the reports- not always a sustainable model





Louisiana Perinatal Quality Collaborative (LaPQC)





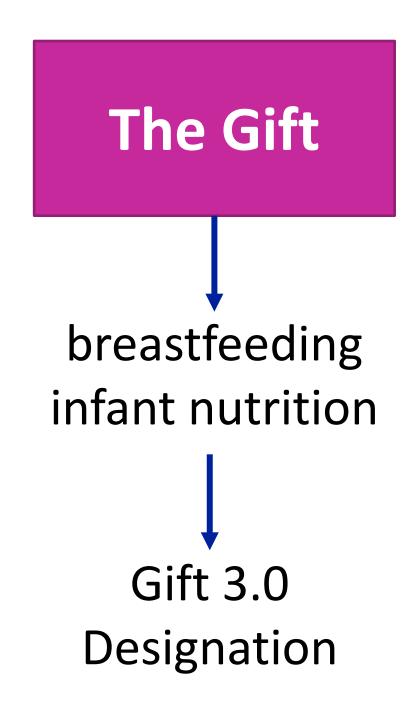
LaPQC

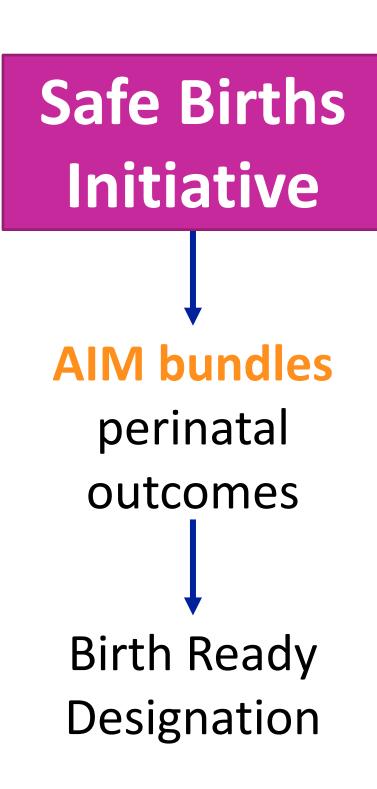
- ➤ Focused on systems and culture change that promotes **safe**, **equitable**, and **dignified** birth.
- ➤ 47 of 48 birthing hospitals in Louisiana participate in at least 1 LaPQC initiative.
 - > covers >98% of births in Louisiana
- > 4 initiatives
 - > new coming in 2023 (emergency departments)

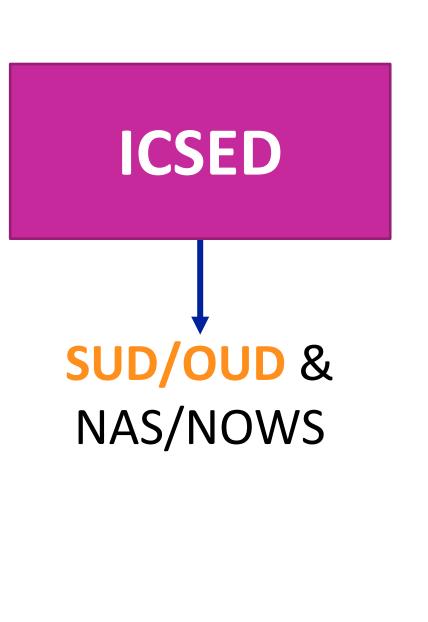


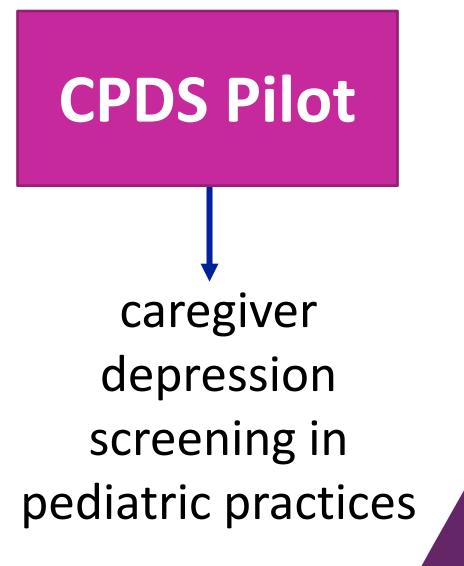


LaPQC Programs/Initiatives













Data Reporting Routine

- Participating teams report process, outcome, and balancing measures monthly
 - structure measures are reported via REDCap quarterly/annually
- Stratification of select process measures by race/ethnicity required.
- > Teams also submit monthly narrative with data.
- ➤ LaPQC provides monthly **feedback**, and Collaborative-wide data-for-improvement **learning** opportunities.





Choosing a Reporting System

priorities

- > Track PDSAs
- > Monthly narratives
- ➤ Easy data entry with instant visualization
- > Technical assistance
- User-friendly for PQC participants
- Manage without a fulltime epi

concessions

- Move from free to paid platform
- Continue to do more work on the LaPQC side in terms of tracking and AIM interface
- Short-term stratification visualization solution





OLifeQI

- ➤ Piloted in 2019, moved all work to Life QI in January 2020.
- > Final decision:
 - interactive control charts, narratives/PDSAs, support
- Limit users to 2 licenses, per initiative, per facility
 - ➤ Ladley General, participating in 3 initiatives, can have 6 unique licenses







Projects > Sample Team - LaPQC Safe Births Initiative > General

Sample Team - LaPQC Safe Births Initiative

Only members can view



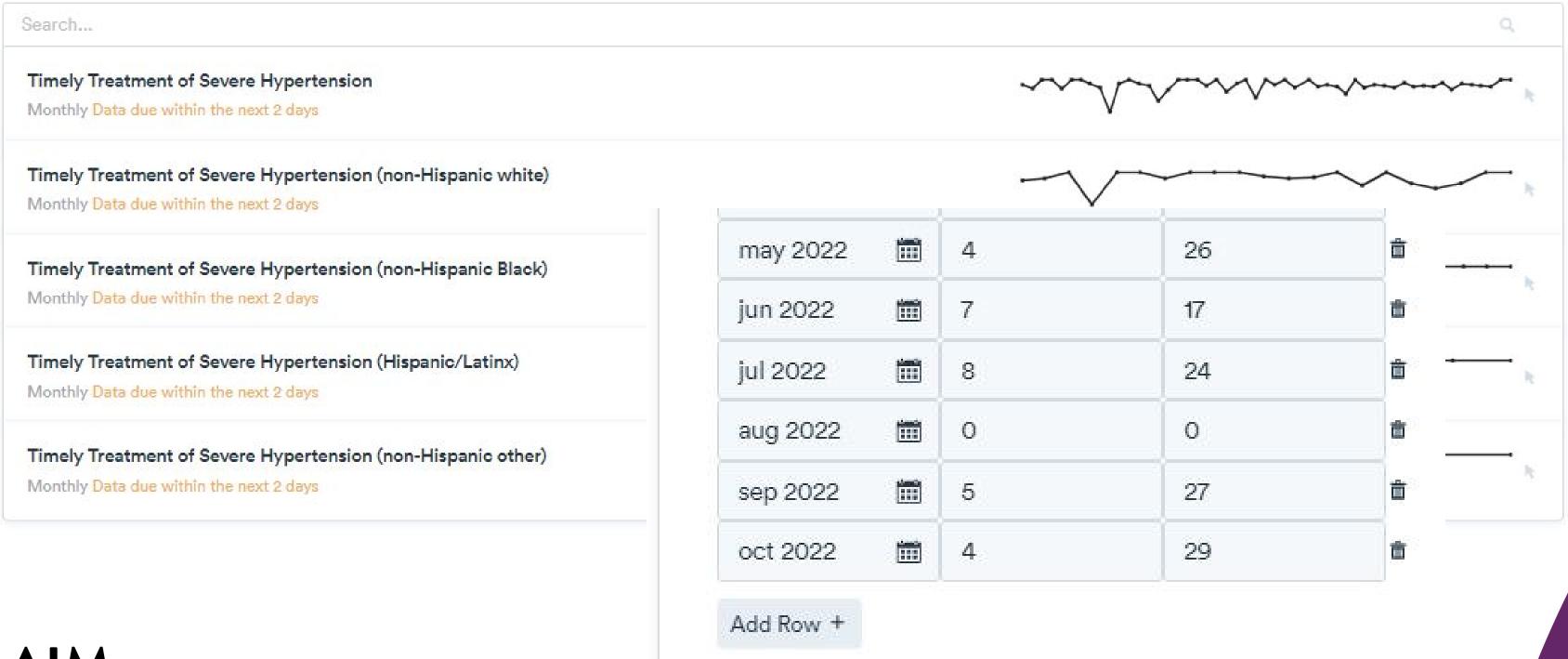








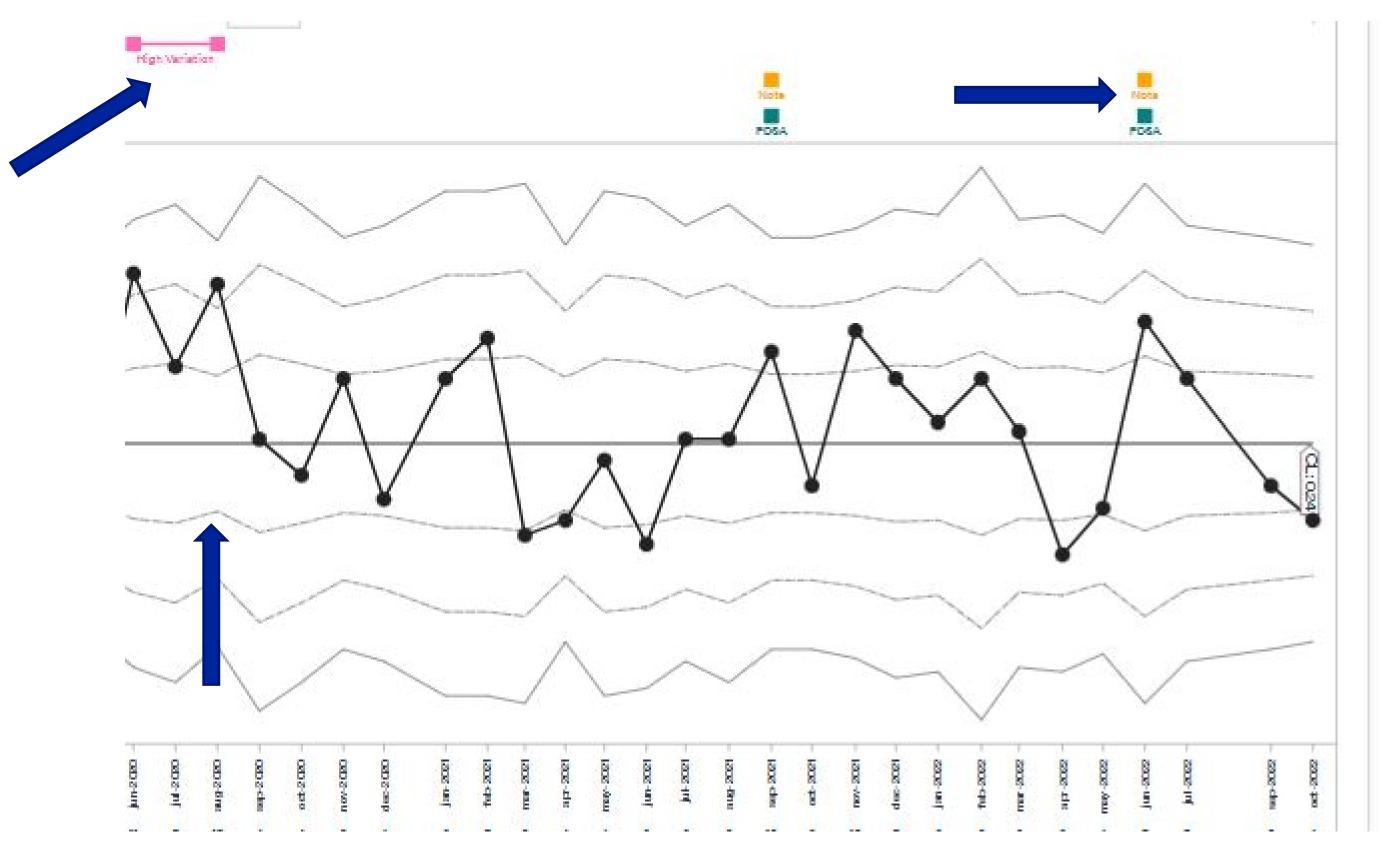
Charts Add a chart +







OLifeQI

















pros

- > Simple data entry
- > Control and run charts
- > Narrative
- > Annotation!
- > PDSAs and narratives
- > Help: chat, page, team
- > Report feature
- > feedback



cons

- No overlaid strat. charts (coming in next version)
- Discussion feature not used often
- Limited number of people can access (\$\$)
- Can't filter work in long-term projects

Final Thoughts



Thinking About Important Features

	run charts	analysis	stratify data	discussion or listerv	AIM interface	PDSA tracking
Simple QI		some			working on it	
REDCap + Zoho (ILPQC)		some			recoding required	
Life QI		some				



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Thinking About Cost

Do you invest in the time to build capacity? To own the work and build for long term? What do you not work on while you are working on your data system?





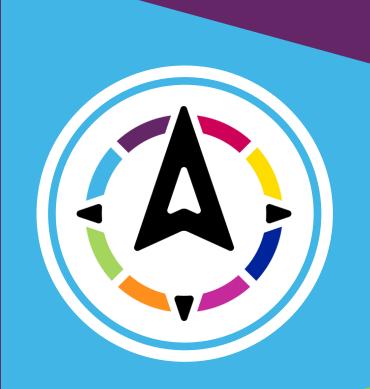
Is it worth spending more, if you get time back you don't have? If you fill a gap in PQC staffing? If you fill a data-for-improvement need for your participants?



Questions?



Breakout Discussions





The recording will be emailed to all attendees once ready

Be sure to Complete the evaluation survey! It will pop up in your browser as You exit the session

Any questions about this COL or the series can be sent to aimdatasupport @acog.org

Remember to register for upcoming educational offerings!